



NHS Western Isles Annual Review 25 August 2010

John Angus MacKay OBE
Chair

The Best at What We Do?

Governance

2009 Annual Review Action Points



Action Point 1 ~ Area Clinical Forum

Action Point 2 ~ Area Partnership Forum

Action Point 3 ~ Finance

Action Point 4 & 5 ~ Clinical Strategy

Action Point 6 ~ HEAT / Waiting Times

Delivering a Service

2009 Annual Review Action Points

Clinical Strategy – Early Deliverables

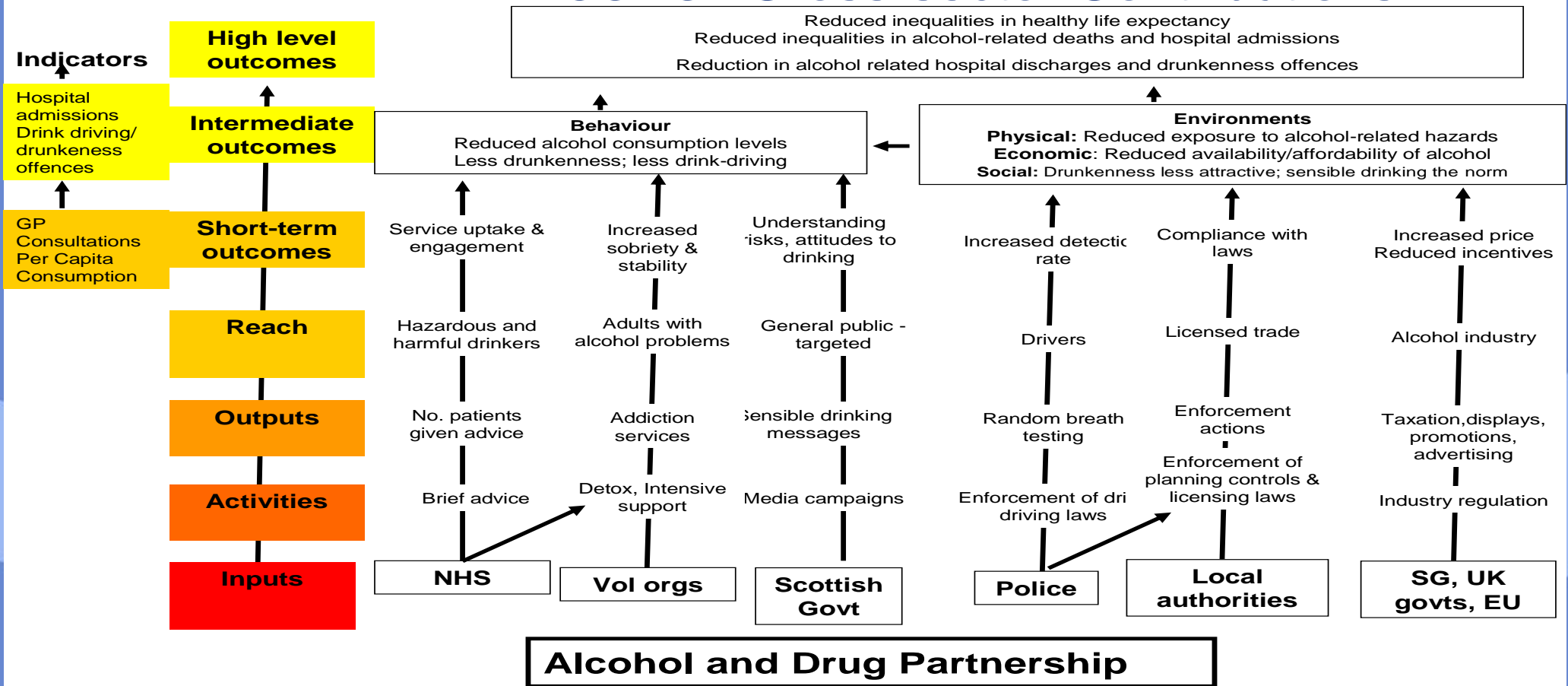


- *Stroke Thrombolysis – Obligate Network with NHS Grampian*
- *Diabetic Obligate Network with NHS Greater Glasgow & Clyde*
- *Radiology Obligate Network with NHS Borders*
- *Tele-neurology*
- *Dental Teach & Treat Centre*
- *Mental Health review – as part of the Clinical Strategy*
- *Improving the care of people with learning disabilities*
- *Development of a sensory garden for elderly patients*



Promoting Health in Partnership Action on Alcohol

ALCOHOL Cross-sector Contributions



Governance



- ***Finance***
 - In –year financial balance – 3rd year in succession
 - First time in five years Audit Scotland noted that the governance and accountability arrangements within NHS Western Isles were sound and have operated through 2009/10
 - Exceeded Government efficiency target
- ***Corporate***
 - Partnership agreements
 - Review and controls in place for sub committees
 - Development of the Single Code of Corporate Governance including Standing Financial Instructions and Scheme of Delegation
 - Substantive appointment of Executive and Non-Executive Directors
- ***Performance***
 - Performance management
 - Internal performance reviews conducted by Chief Executive
 - Board member appraisals conducted by Chair
 - Board Development programme – leadership focus

Quality Strategy- Patient Experience Outcomes



Better Together: Scotland's patient
experience programme

- Inpatient Survey
- General Practitioner Survey

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