



Outer Hebrides Alcohol and Drug Partnership

Recovery Support Services Directory Local and National Contacts

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Introduction

The Outer Hebrides Alcohol and Drug Partnership (ADP) aims to prevent and reduce the harmful effects of alcohol and drugs in our community, to promote sustained recovery and deliver better outcomes for those affected.

> This directory aims to help identify the services that best meet an individual's needs and circumstances. It contains details of services across the Outer Hebrides that provide assessment, treatment, advice and information on drug and alcohol use for service users and for those who may be concerned about someone else's substance use. All drug and alcohol services listed in this guide offer confidential services. Please contact the service directly for more detailed information and advice. The ADP also offers regular training/awareness sessions and details of these can be found on our website - www.outerhebadp.co.uk

The online directory is also available for download at our website www.outerhebadp.co.uk and is regularly updated.

Quality Principles

Government responsibility is devolved to Scotland's 31 Alcohol and Drug Partnerships (ADPs) to commission evidence-based, person-centered and recovery focused treatment services to meet the needs of their resident populations.

Service Providers need to ensure that the services available to service users are of a high quality and will deliver positive outcomes, not just for the person but for their families and wider community. The Scottish Government has developed a quality improvement framework consisting of 8 Quality Principles to ensure this is achievable.

The Quality Principles are that the service user:

- 1. Should be able to **quickly access** the right drug or alcohol service that keeps them safe and supports them throughout their recovery.
- Should be offered high-quality, evidence-informed treatment, care and support interventions which reduce harm and empowers them in their recovery.
- 3. Should be supported by workers who have **the right attitudes**, **values, training and supervision** throughout the recovery journey.
- 4. **Should be involved** in a full, strength-based assessment that ensure the choice of recovery model and therapy is based on the person's needs and aspirations.
- 5. Should have a recovery plan that is person centred and addresses the broader health, care and social needs, and maintain a focus on the person's safety throughout their recovery journey.
- 6. Should be **involved in regular reviews** of their recovery plan to ensure it continues to meet their needs and aspirations.
- 7. Should have the opportunity to be **involved** in an ongoing evaluation of the delivery of services at each stage of their recovery.
- 8. Services should be family inclusive as part of your practice.

Signposting to Local Recovery Services

When should a referral be considered?

- If you suspect the individual has a significant alcohol problem that would benefit from additional support, or if you suspect that they may be dependent on alcohol.
- If the individual wants to speak to someone else or wants additional help or support.
- If the individual needs help with other substance use or mental health problems that you cannot adequately support or address.
- If the individual has physical problems or possible physical problems that you cannot adequately support or address. This includes the whole range of conditions for which a primary care practitioner would normally refer a patient for further investigation, not just alcohol-related conditions.
- If the individual has social, educational, financial, relationship, criminal or other problems or needs that you cannot adequately support or address.
- If there is a child protection concern. Referral requirements in this case will vary according to each area and organisation's child protection policy.

If your patient/client fits into any of the criteria above, please refer to:

Lewis & Harris

NHS Western Isles, Alcohol and Drug Nurse, or NHS Western Isles, Community Nurse (Alcohol); Tel: 01851 703069

Uist & Barra

Alcohol Misuse Community Nurse; Tel: 01870 603279 (Referrals accepted via: RMS/Topas;)

SERVICES PROVIDED THROUGHOUT THE WESTERN ISLES



Action for Children

Early Years:- Provides activity based parenting sessions in the community for families affected by substance misuse.

Early Years Sub-groups:- The New Beginnings 4 week programme offers support to parents before their baby is born.

Maternal and Infant Nutrition:- A 12 week programme offered to support parents by improving cookery skills while educating them in food and nutrition, improving self-esteem and confidence.

Early Intervention Substance Misuse Programme:- This service offers support to young people who are misusing substances, on the periphery of misusing, or who are affected by another's misuse. This is a six week programme, but can continue to suit individual needs.

Young Person's Substance Misuse Weekend Support and Street Work Service:- Weekend service for young people affected by alcohol and substance misuse.

Hillcrest Residential Unit:- caters for young people aged 0-18 years across the Western Isles who are unable to live in the community with their parents or carers, providing them with assistance, advice and a safe supportive home.

Opening times:	Bayhead:- 9.00am – 6.00pm
	Hillcrest:- 24 hour service
Area covered:	Western Isles
Referral route:	Health and social care staff, Education, Self
	referral, Police
Recovery stage:	All areas of recovery
Age Group:	Early Years:- families pre birth up to age 8;
-	Early Intervention: - Age 8 – 18 years
	Young Person Substance Misuse Weekend
	Support Street Worker:- 14—18 years

30 Bayhead, Stornoway, Lewis, HS1 2DU		
Telephone:	01851 705080	
e-mail:	Valerie.russell@actionforchildren.org.uk	
Website:	www.actionforchildren.org.uk	
Facebook:	Action for Children Eilean Siar	

Advocacy Western Isles

Independent Advocacy service to support people to speak up for themselves, uphold their rights, ensure they are listened to, their voice is heard and that they are involved in decisions that are made about them. Priority is given to those experiencing mental health issues, the elderly, learning disabilities and children and young people.

Opening times: Area covered: Referral route:	Monday—Friday: 9.30am—5pm Western Isles Contact can be made by the person,
Referrarioute.	professional or other person on their behalf.
Recovery stage:	Advocacy is entered in to on a voluntary basis and is ended when the service user feels issues are resolved and or empowered to continue independently.
Age Group:	Adult advocacy:- Any age group Children and young people advocacy:- 0—18 years

Contact details:

Lamont Lane, B	ayhead, Stornoway, Lewis
Telephone:	Lewis/Harris:- 01851 701755; Uist/Barra:- 01878 700000
e-mail:	office@advocacywi.co.uk
Website:	www.advocacywi.co.uk

Al-Anon

Provides support to anyone whose life is, or has been, affected by someone else's drinking, regardless of whether that person is still drinking or not.

Opening times:	Monday: 8pm
Area covered:	Western Isles
Referral route:	Self-referral
Recovery stage:	Any stage
Age Group:	All ages—individuals or their family members
	that have been affected by alcohol misuse

AA Hall, Haldene Site, Francis Street, Stornoway, Lewis		
Telephone:	National Helpline - 0207403 0888	
Website:	www.al-anonuk.org.uk	

Alcoholics Anonymous

Provides support for people to address their alcohol issues.

Opening times: Area covered: Referral route: Recovery stage: Age Group:	Details of meeting times and venues are available on the website Western Isles Self-referral Any stage All ages—individuals affected by alcohol misuse

Contact details	:
Telephone:	0800 9177650
Email: Website:	help@alcoholics-anonymous.org.uk www.alcoholics-anonymous.org.uk

Choose Life

A Scottish Government programme for Suicide prevention which looks to ensure action is taken nationally and locally to build skills through training, improve knowledge and awareness of good suicide prevention practice, tackle stigma and to encourage improved co-ordination between services to support those at risk of suicide.

Opening times:	Monday—Friday: 9am—5.30pm
Area covered:	Western Isles

Contact details:

Planning and Development Officer, NHS Western Isles, 37 South Beach Street, Stornoway, Lewis Telephone: 01851 708035 Website: www.wihb.scot.nhs.uk

CnES Housing Options and Homeless Service

Provision of accommodation for people who find themselves homeless.

Opening times: Monday—Friday: 9am—5pm Area covered: Western Isles

Contact details:

Lewis: Sandwick	Road, Stornoway; Benbecula: Balivanich
Telephone:	01851 822821
Website:	www.cne-siar.gov.uk/housing/homeless/supportservice.asp
Out of Hours:	Lewis and Harris: 01851 701702
	Uist and Barra: 01870 602425

Hebrides Alpha Supported Accommodation

Provides supported 6-bedded on-site accommodation from Coll Residential Unit from 6 month to 1 year, using a recovery orientated programme for individuals seeking to thoroughly recover from long term alcohol or drug problems, with access to self help groups and therapeutic employment.

Opening times:	Monday—Friday: 9.30am—9.45pm
Area covered:	Western Isles
Referral route:	Self, family or professional referral
Recovery stage:	Cessation of use, to maintain abstinence
Age Group:	Men and women; aged 18+

Manager, 48B Upper Coll, Lewis, HS2 0LT		
Telephone:	01851 820830	
Email:	smacleod@hebridesalpha.co.uk	
Website:	http://www.hebridesalpha.co.uk/	
	accommodation/4581246843	

Job Centre Plus

Supports claimants of working age gain and sustain employment. Provides individual assistance on employment, training benefits etc. JCP aims to ensure that their claimants retain the same Work Coach whatever benefit they claim JCP supports individuals.

Opening times:	Monday—Friday: 9am—5pm (except Wednesday)
	Wednesday: 10am—5pm
Area covered:	Western Isles
Referral route:	Contact the job centre for an appointment
Recovery stage:	Claimants with addiction issues get the appropriate
	assistance. As employment is key to sustaining
	recovery, JCP work with employers and claimants to
	secure work based placement to improve
	employment prospects. The agency suggests
	recovery steps and make referrals to partners for
	addiction assistance.
Age Group:	All working age claimants

Contact details:

2 Castle Street, Stornoway, Lewis, HS1 2BA		
Telephone:	01851 743663	
Email:	stornoway-jobcentre@dwp.gsi.gov.uk	

NHS CAMHS

Children and Adolescent Mental Health Service.

Opening times:	Monday—Friday: 9am-5pm
Area covered:	Western Isles

Contact details:		
Health Centre, Springfield Road, Stornoway, Lewis		
Telephone:	01851 701868	
Website:	www.wihb.scot.nhs.uk	

NHS Western Isles Dietetic Services

Provision of a dietetic service to the whole of the Western Isles. This can be on an individual basis for nutritional management of a condition or individual health promotion. Public health nutrition sessions to groups on request.

Opening times: Area covered:	Monday—Friday: 9am—5pm Based in Stornoway but provides a service across the whole of the Western Isles. Contact may be by telephone or video consultation
Referral route:	Self referral or health professional referral, with permission from the client
Recovery stage:	Prevention, treatment, long term condition management
Age Group:	All ages, any gender

Contact details:

Karen France (Manager), Western Isles Hospital, Macaulay Road,
Stornoway, LewisTelephone:01851 708279Email:wi-hb.Dietetics@nhs.netWebsite:www.wihb.scot.nhs.ukFacebookfacebook.com/nhswidietitians

NHS WI Health Information and Resources Service

The Health Information and Resources Service (HIRS) offers a wide range of health-related materials which are available free of charge to those living and working within the Western Isles. Materials include leaflets and booklets, teaching aids, contraceptive supplies, models, books, display and conference equipment.

Opening times:	Monday: 2pm—4.30pm
-	Tuesday—Friday: 10.30am—4.30pm
Area covered:	Western Isles

Contact details:	
Health Centre, Springfield Road, Stornoway, Lewis	
Telephone:	01851 701545
Email:	wi-hb.hirs@nhs.net
Website:	www.promotionswi.scot.nhs.uk

Outer Hebrides Managing Employment, Enterprise and Training (OHMEET)

Helping the unemployed re-enter the world of work (this includes people in recovery).

Opening times:	Monday—Friday: 9am—5pm
Area covered:	Western Isles.
Age Group:	18—65 years

6 Kenneth Stree	t, Stornoway, Lewis
Telephone:	01851 822716
Email:	ablyth@cne-siar.gov.uk
Website:	https://www.cne-siar.gov.uk/schools-and-learning/
	learning-and-development/adult-learning-and- employability/managing-employment-enterprise-and-
	training-oh-meet/

Penumbra Nova Project

Provides flexible, person-centred, recovery-focused support. Nova Projects provide 1:1 support, POWWOWS (Penumbra Workshops on Wellbeing), and Peer Support.

Area covered: Western Isles

Contact details:Penumbra: 23 Bayhead, Stornoway, LewisTelephone:01851 706360Email:west@penumbra.or.ukWebsite:www.penumbra.org.uk

Relationship Scotland Counselling and Family Mediation

Provides counselling for children, young people, adults and couples and family mediation

Opening times:	Monday—Friday: 9am—5pm (evening sessions
	are available)
Area covered:	Western Isles.
Referral route:	Self, GP or agency referral
Age Group:	Children, young people and adults

16 Keith Street,	Stornoway, Lewis
Telephone:	01851 705600
Email:	cfmwesternisles@btconnect.com
Website:	www.relationships-scotland.org.uk/find-a-local-service/
	counselling-services/western-isles

Salvation Army

Provides humanitarian support to members of the community in need. Christian charity.

Opening times:	Breakfast club every Friday: 8am—11.30am
	Lunch club Tuesday and Thursday: 12pm—1pm
Area covered:	Western Isles

Contact details:

59 Bayhead, Stornoway, Lewis	
Telephone:	01851 703875
E-mail:	stornoway@salvationarmy.org.uk
Website:	www.salvationarmy.org.uk/stornoway
Facebook:	www.facebook.com/stornowaysalvationarmy

Samaritans

Provides a listening service where people can get in touch about anything that's troubling them, no matter how large or small the issue to help you explore options.

Opening time	Friday 10pm-2am; Saturday 6pm—2am Face to face support: Friday 11am—2pm	
Area covered	d: Western Isles	
Contact details:		
87 Cromwell Street, Stornoway, Lewis		
Telephone:	01851 703777	
E-mail:	jo@samaritans.org	
Website:	www.samaritans.org/branches/samaritans-western-isles	

Skills Development Scotland

Provides an all ages service which delivers support, through Next Steps, to young people in their transition from school to employment, education or training. SDS offers employability support, whether looking for employment, a career change or to identify learning opportunities. SDS can also help with completing job applications and CV and interview preparation.

Opening times:	LEWIS and HARRIS Monday—Thursday: 9.30am—4pm Friday: 1.30pm—4pm UIST and BARRA Monday—Thursday: 9am—5pm Friday: 9am—4pm
Area covered:	Lewis and Harris; Uist and Barra
Referral route:	Self-referral
Age Group:	All ages

Contact details: Lewis and Harris

30 Francis Street, Street, Stornoway, Lewis, HS1 2ND Telephone: 01851 708900 **Uist and Barra** Benbecula Careers Centre, Network Data Centre, Taigh Cheann A Locha, Lionacleit, Benbecula, HS7 5PJ Telephone: 01870 604915 / 01870 604916 Website: https://www.skillsdevelopmentscotland.co.uk/ SDS My World of Work https://www.myworldofwork.co.uk/

Volunteer Centre

Co-ordination and matching of people interested in volunteering with volunteer opportunities. Happy to support people in recovery with volunteering.

Area covered: Western Isles

Contact details:		
Lewis		
Cromwell Street,	Stornoway, Lewis	
Telephone:	01851 700366	
E-mail:	bellann@volunteeringwesternisles.co.uk	
Harris		
Formerly Tarbert	Primary School, West Tarbert, Harris	
Telephone:	01859 502636	
E-mail:	harris@volunteeringwesternisles.co.uk	
Uist		
41 Airport Road, Balivanich, Benbecula		
Telephone:	01870 602604	
E-mail:	uist@volunteeringwesternisles.co.uk	
Barra		
Am Bothan, Northbay, Barra		
Telephone:	01871 890775	
E-mail:	barra@volunteeringwesternisles.co.uk	

Western Isles Foodbank

Part of the Trussell Trust. Provides emergency food to people experiencing crisis.

Opening times: Monday, Wednesday, Friday: 11am—2pm Area covered: Western Isles

37-39 Point Street, Stornoway, Lewis	
Telephone:	01851 706650
E-mail:	info@eileansiar.foodbank.org.uk
Website:	www.eileansiar.foodbank.org.uk

Women's Aid

Safe temporary housing, advice, information and support with issues arising from experiencing domestic abuse in all its forms.

Monday—Friday: 9am—5pm Western Isles
noway, Lewis
1851 704750
ational Domestic Abuse Forum— Tel. 0800 027 1234
olice Scotland—Tel: 101
mergency 999
fice@wiwasty.org
ww.wiwasty.co.uk

Western Isles Citizens Advice Service

Provision of support and practical help with a range of issues i.e. employment, housing, benefits etc.

Area covered: Opening times:	
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Contact details:

Lewis

41-43 Westview Telephone:	Terrace Stornoway, Lewis 01851 705727	
E-mail:	bureau@lewiscab.casonline.org.uk	
Harris	-	
Pier Road, Tarbe	ert, Harris	
Telephone:	01859 502431	
E-mail:	bureau@harriscab.casonline.org.uk	
Uist	-	
45 Winfield Way	, Balivanich, Benbecula	
Telephone:	01870 602421	
E-mail:	bureau@uistcab.casonline.org.uk	
Barra	-	
Castlebay, Barra		
Telephone:	01871 810608	
E-mail:	bureau@barracab.casonline.org.uk	

Western Isles Foyer

Provides supported tenancies for young single people.

Opening times: Monday—Friday: 9am—5pm Area covered: Western Isles

Contact details:36 Bayhead, Stornoway, LewisTelephone:01851 705366E-mail:rebeccamahoneyfoyer@gmail.comWebsite:www.wi-foyer.org.uk

Western Isles Rape Crisis Centre

A service for women, run by women, offering support for women and girls who have been raped or sexually abused at sometime in life.

Contact details: 74 Kenneth Street / 53a Bayhead, Stornoway, Lewis Telephone: 01851 709965 Website: http://www.wircc.co.uk/

Who Cares Scotland

Part of a nationwide service providing independent advocacy for young people with care experience up to age 25. Support groups and 1:1 support.

Advocacy for children and young people who have experienced care.

Opening times:	Monday—Friday: 9am—5pm
Area covered:	Western Isles

Advocacy: 23 Keith Street, Stornoway, Lewis		
Telephone:	07764 290921	
E-mail:	amarzella@whocaresscotland. org	
Website:	www.whocaresscotland.org	

SERVICES PROVIDED IN LEWIS AND HARRIS

Alcohol/Substance Misuse and Mental Health Liaison Service

Support and treatment for those with substance misuse issues to enable them to reduce/abstain from dependency and harmful behaviours. Hospital liaison and community support. Supportive alcohol detoxification in the community and multi agency working to enable lifestyle changes.

Opening times:	Monday—Friday: 9am—5pm
Area covered:	Lewis and Harris
Referral route:	Open access referral
Recovery stage:	The service covers all stages, from initial
	contemplation to active recovery leading to
	maintenance of lifestyle change - using
	collaborative working as necessary.
Age Group:	Adults over 18 years of age

Contact details:

Coleen McLeod, Harm Reduction CPN / Chris Mina Morrison, Community Nurse (Alcohol Misuse), Stornoway Health Centre, Springfield Road, Stornoway, HS1 2PS

Telephone:

01851 763305 Coleen: 07768 323437 Chris Mina: 07825 780175

Bayhead Centre Mentoring Service

Mentoring programme providing 8—18 yr olds with a 1:1 adult mentor to take part in activities and provides positive experiences for the young people using this service.

Service supports young people aged 16—25yrs old who are looking to engage or currently engaging in training and working towards a positive destination and who would benefit from a mentoring relationship.

Referral route: Children and young people can be referred to the programme by anyone as long as they have the young person and the parent's consent.

Contact details: Bridge Community Services, Bayhead Embankment, Stornoway,		
HS1 2DU		
Telephone:	01851 702432	
Email:	mentoring@bridgecommunitycentre.co.uk	
Website:	http://www.bridgecommunitycentre.co.uk/	

Befriending Lewis

Provides supportive, reliable relationships through volunteer befrienders, to people who would otherwise be socially isolated or lonely. Options include face-to-face befriending, telephone befriending or healthier lives befriending. There are regular opportunities to take part in a variety of group befriending activities.

Area covered: Lewis

Contact details:Volunteering Hebrides, 30 Francis Street StornowayTelephone:01851 702632Email:info@befriendinglewis.org.ukWebsite:www.befriendinglewis.org.uk

Catch 23

Western Isles Association for Mental Health (WIAMH) is a service user led organisation which supports a wide range of people who experience mental illness and also alcohol and substance misuse issues. The drop-in service, Catch 23 provides social and physical activities, recovery based arts activities, free internet and provide a daily healthy meal as well as access to information and signposting, training and volunteering opportunities.

Opening times:	Monday—Friday: 12 noon—4pm
	Saturday: 11am—3pm
Area covered:	Lewis and Harris
Referral route:	Self referral or via external agencies
Recovery stage:	All stages
Age group:	Male/Female over 16s. Adult service catering
	for the full range of mental health illnesses,
	addictions etc.

Contact	details:
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Project Manager	, 23 Bayhead, Stornoway, HS1 2DU
Telephone:	01851 704964
Email:	info@wiamh.org
Website:	www.wiamh.org

Crossreach Dochas Project

Visiting support to people experiencing problems with alcohol or drugs, to reduce consumption or to aim for abstinence. The service will provide support to anyone experiencing homelessness or support to live in their own home (life skills, health and wellbeing, managing finances, use of time, etc.)

Opening times:	Monday—Friday: 9am—5pm
	Evenings and weekends by arrangement
Area covered:	Lewis and Harris
Referral route:	Homeless Service, CNES; GP, NHS Alcohol
	Liaison Nurse; Hebridean Housing Partnership
Recovery stage:	Dochas will work with any individual who wants
	to change their use of alcohol or drugs.
Age group:	All aged over 16 years.

Contact details:

Flat 1, 6 Lewis S	treet, Stornoway
Telephone:	01851 704910
Email:	dochas@crossreach.org.uk
Website:	www.crossreach.org.uk

CnES Alcohol and Drug Support Workers

Provides tenancy support to people with alcohol and /or drug problems across Lewis and Harris.

Opening times:	CnES office hours
Area covered:	Lewis and Harris

Contact details:

Grianan Day Centre, Westview Terrace, StornowayTelephone:01851 822754 /822753Email:Kareen.macleod@cne-siar.gov.uk (Alcohol worker)

Crossroads (Lewis)

The service provides practical help to any carer or those living alone, regardless of age, disability or illness. Carers and individuals can receive regular support at a time they choose. The aim is to give carers peace of mind to relax, socialise, attend appointments, etc.

Opening times:	Monday—Friday: 9am—1pm
Referral route:	Self referral, GP, SWD, Specialist Nurse,
	Community etc.
Recovery stage:	All stages
Age group:	All ages

Contact details:

Grianan Centre,	Westview Terrace, Stornoway, HS1 2LD
Telephone:	01851 705411
Email:	crossroads.lewis1@btinternet.com
Website:	http://crossroadslewis.co.uk/

Crossroads (Harris) Care Attendant Scheme

Crossroads (Harris) serves Harris and Scalpay. It provides respite care in the home to carers of ill, elderly and people with disabilities. It also provides care and support to elderly people living alone. The support provided is flexible and geared to the user's needs.

Contact details:

Morag Munro, Co-ordinator The Old Primary School, Tarbert, HS3 3DBTelephone:01859 550254Email:morag.rothach@hotmail.co.uk

First Steps

First Steps is a 16 plus service, offering a person centred approach to young people to guide them to a positive destination, using a variety of different programmes catering for individual need.

Opening times:	No set opening hours; person specific
Referral route:	Referral can be made via school and other
	agencies including self-referral

Contact details:

Karen Afrin, Support Worker, Sandwick Hill Learning CentreTelephone:01851 822747Email:karen.afrin@cne-siar.gov.uk

Harris Voluntary Service

To represent and support the voluntary sector, to assist organisations in coming together for common purposes. Provides advice and information, signposting to appropriate services, befriending and mentoring programmes.

Opening times:	Monday—Friday: 9am—5pm
Area covered:	Harris
Referral route:	Self referral
Age group:	Male and female, all ages

The Old Primary School, Room 15, Tarbert, HS3 3E		HS3 3BG
Telephone:	01859 502171	
Email:	paul@harrisvs.org.uk	
Website:	www.harrisvs.org.uk	

Heb Alpha Therapeutic Employment

Provides part time therapeutic work for people with alcohol and / or drug problems or people in recovery.

Opening times: Monday—Friday: 8am—4.30pm Area covered: Lewis and Harris

Contact details:

The Old Casting Shed, Rigs Road, StornowayTelephone:01851 820830Email:rsinclair@hebridesalpha.co.ukWebsite:www.hebridesalpha.co.uk

Hebridean Independent Living and Learning Service (HILLS)

Offers support to adults who are not yet ready to go into the work-place but have the potential to do so.

Contact details:Anne Blythe, Education Development Centre, 6 Kenneth Street,Stornoway, HS1 2DRTelephone:01851 822714Email:g.miller@cne-siar.gov.uk

Needle Exchange

A full needle exchange service is available locally.

Contact details:

KJ MacDonald Pharmacy, 29-31 Cromwell Street, Stornoway, HS1 2DD Telephone: 01851 703331 Opening hours: Monday—Friday; 2—4pm

NHS Community Mental Health Team

Community support for people suffering mental health difficulties.

Opening times:	Monday—Friday: 9am—5pm
	(OOH service via NHS24: 5pm—9am)
Area covered:	Lewis and Harris
Referral route:	Via GP/Consultant Psychiatrist. OOH service
	via NHS 24/Police
Age group:	Over 18s

Contact details:

Stornoway Health Centre, StornowayTelephone:01851 703069Email:debbiemacrae@nhs.net

Pointers Drop-in Service

Drop in centre for 12-25 year olds and Youth Cafe

Opening times:

Drop in

Wednesday: 4pm—6pm Friday: 1.30pm—4pm(term time only) Friday: 7.30pm—11pm Saturday: 1.30pm—5pm **Young mums group for mums and their children up to the age of 25** Tuesday: 10.30am—12noon **Young Carers Group for S1-S6** Tuesday: 3.45pm—6pm **Young Carers group P4-P7** one Saturday per month **Harris Young Carers group S1-S6** once per month **Battle of the Bands** Friday: 3pm (mainly term time only)

14-16 North Beach St, Stornoway		
Telephone:	01851 822713 / 700963 or 07920 722198	
-	(the cafe is open during drop-in times)	
Email:	pointers@cne-siar.gov.uk	
Website:	https://www.cne-siar.gov.uk/schools-and-learning/	
	learning-and-development/community-learning-and-	
	development/pointers-drop-in-centre/	

Sports Centres and Swimming Pools

Stornoway—Ionad Spors Leodhais

Regional sports facility with: 25m pool; health suite; climbing wall; games hall; gym; dance studio; squash courts; athletics track and 3G sports pitch.

Services Offered: G.P. Exercise Referral Scheme—clients referred by GPs for specialist advice and support. Slainte Math—family and unlimited membership; unlimited use of facilities at every sports centre; free classes.

Lionel 12.5m pool Shawbost 12.5m pool Tarbert—Ionad Spors Eilean na Hearadh

16.5m swimming pool; sauna/spa and gym

Opening times:	Monday, Tuesday, Thursday, Friday: 7.15am— 10pm Wednesday: 8am—10pm (Pool from 10am)
	Saturday: 8.15am—8pm
Area anyaradi	Lewis and Harris
Area covered:	Lewis and Hams
Referral route:	GPs
Recovery stage:	This would depend on the opinion of the GP and/or relevant support services
Age group:	Generally adults over 16.

Contact details:

Ionad Spors Leodhais: Tony Wade, Sports Facilities Services Manager, Springfield Road, Stornoway Telephone: 01851 822780 Email: twade@cne-siar.go.uk Website: www.cne-siar.gov.uk/isl/ Facebook: Lewis Sports Centre @ISLsport Twitter: Lionel Telephone: 01851 822885 Shawbost Telephone: 01851 822879 Ionad Spors Eilean na Hearadh Telephone: 01859 502944

STARAN Community Project

Practical and therapeutic employment of maintenance and repair of boats/ furniture, during evening and weekends, for those dealing with alcohol and/or drug problems and people in recovery.

Opening times:	Monday—Friday: 9am—5pm
Area covered:	Lewis
Referral route:	Staran Referral form (available from Staran)
Recovery stage:	All stages
Age group:	Over 16s

Support Worker, 30 Francis Street, Stornoway, HS1 2ND		
Telephone:	01851 702632	
Email:	info@staran.co.uk	
Website:	http://staran.co.uk/	
Facebook:	facebook.com/Staran	

The Shed

The Well and **The Ark** drop in are safe supportive communities that enable people to make positive social connections in a recovery-oriented environment. It seeks to help individuals in all aspects of recovery, gain peer support, help develop resilience and support individuals and their families with any issues or problems on the recovery journey.

Opening times:	The Well
	Monday: 10am—5pm; Friday: 7pm—9.30pm
	The Ark
	Friday: 10am—12noon
Area covered:	Lewis and Harris
Referral route:	Self referral or through any agency
Recovery stage:	All stages
Age group:	The Well Drop in: 18 and over
	The Ark Drop in: Females only, 18 and over

Contact details:

Martins Memorial Church, 11 Francis Street, Stornoway		
Telephone:	01851 704557	
Email:	admin@theshedproject.org.uk	
Website:	www.theshedproject.org.uk	
Facebook:	The Shed Stornoway	

Volunteering Hebrides

Provides support to local voluntary sector organisation by providing assistance and advice around a range of issues.

Opening times:	Monday—Friday: 9am—5pm
Area covered:	Lewis

Contact details:		
30 Francis Street, Stornoway, Lewis		
Telephone:	01851 703035	
Email:	hmacleod@tshebrides.org.uk	
Website:	https://vhscotland.org.uk/members/third-sector- hebrides/	
Facebook:	Volunteering Hebrides	

SERVICES PROVIDED IN UIST AND BARRA

Caraidean Uibhist

Caraidean Uibhist is an all inclusive charity providing free and confidential support to anyone aged over 16 yrs. Our aim is to reduce loneliness and social isolation by providing one to one visits, one to one telephone calls and group activities.

Area covered: Uist Community: Eriskay-Berneray

Balivanich, Benbecula
01870 603233
admin@caraideanuibhist.org
Caraidean Uibhist
(

Cobhair Bharraigh

Provides a home based support service and day care centre. In partnership with Alzheimer Scotland, Action on Dementia and affiliated with Crossroads Caring Scotland.

Opening times:	Monday-Thursday: 9am—3pm
Area covered:	Barra and Vatersay
Referral route:	Self, family and friends or statutory bodies
Age group:	Any

Contact details:

Kentangaval, Castlebay, Barra,		
Telephone:	01871 810906	
Email: Website:	cobhairbharraigh@btconnect.com	
websile.	www.isleofbarra.com/cobhairbharraigh.htm	

Cothrom Ltd.

Community learning facility and provision of a work programme. The service offers support and guidance to any individual affected by an addiction through drop-in support group sessions in Lochboisdale. Therapeutic sessions are also offered along with training and mentoring at the Ormiclate Learning Centre. A Recovery Cafe also offers peer support.

Opening times:	Monday-Friday: 9am—5pm
Area covered:	The Uists
Referral route:	Self referral, Job Centre Plus, criminal Justice,
	Mental Health and Well Being services, Social
	Work
Recovery stage:	All stages
Age group:	Open to all individuals that have drug or alcohol dependency

Contact details:

Community Lear HS8 5SB	rning and Development Centre, Ormiclate, South Uist,
Telephone:	01878 700910
Email:	enquiries@cothrom.net or
	kirsty.maccormick@cothrom.net
Website:	www.cothrom.net
Facebook:	Cothrom-Learning-Centre

Garadh a Bhagh a Tuath [Garden Project]

Garadh a Bhagh a Tuath [SCIO] (The Garadh) is a therapeutic garden and cafe project offering volunteering, work placements and training for all people including those with additional support needs.

Opening times: Area covered: Referral route: Recovery stage:	Monday—Friday: 9am—4pm Barra Self and any agency All stages Open to all individuals that have drug or alcohol dependency Weekend befriending support service for those with alcohol related issues
Age group:	alcohol related issues Recovery Male and female, over 16s
nteet deteile.	

Contact details:

Peigi Maclean, I	Bothan, Bayherivagh,	Northbay, Barra
Telephone:	01871 890765	-
Email:	Peigi.maclean@garac	lh.org

NHS Alcohol Misuse Community Nurse

Support and treatment for those with substance misuse issues, to enable them to reduce/abstain from dependency and harmful behaviours. Hospital a. Hospital liaison and community support. Supportive alcohol detoxification in the community and multi agency working to enable lifestyle changes.

Opening times:	Monday—Friday: 9am—5pm
Area covered:	Uist and Barra
Referral route:	Open access referral
	The service covers all stages, from initial
	contemplation to active recovery leading to maintenance of lifestyle change - using
Age group:	collaborative working as necessary. Adults over 18 years of age

Contact details:

James Mackay, 46 Winfield Way, Balivanich, Benbecula Telephone: 01870 603279

NHS Community Mental Health Team

Community support for people suffering mental health difficulties.

Opening times:	Monday—Friday: 9am—5pm (OOH service via NHS24: 5pm—9am)
Area covered:	Uist and Barra
Referral route:	via GP/consultant psychiatrist, OOH services, NHS 24, Police Scotland, self referrals, family or concerned person (with the patient's consent)
Age group:	Over 18s

Contact details:

46 Winfield Way,	Balivanich, Benbecula
Telephone:	01870 602918
Email:	nmacritchie@nhs.net

Sports Centres and Games Hall

Castlebay

Fitness suite, games hall and swimming pool

Lionacleit—Sgoil Lionacleit Sports Centre

25m swimming pool, fitness suite, games hall, sauna, football pitch, running track

Contact details:Castlebay School and Games HallTelephone:01871 810100Sgoil Lionacleit Sports CentreTelephone:01870 603693

Tagsa Uibhist

Offering 1:1 support and information to help individuals manage their mental health and wellbeing.

Opening times:	Monday—Friday: 9am—5pm
Area covered:	The Uists
Referral route:	Self referral, health and social care professionals,
	family member
Recovery stage:	All stages as appropriate
Age group:	Men and Women over 18 years (dual diagnosis)

Contact details:

East Camp, Balivanich, Benbecula, HS7 5LA		
Telephone:	01870 603881 / 602111 or 07825 942766	
Email:	tumhs@tagsauibhisttrading.co.uk	
Website:	www.tagsa-uibhist.com	

Uist Council of Voluntary Organisations (UCVO)

Support and representation for third sector organisations in the Uists.

Contact details: 41 Airport Road, Balivanich, Benbecula, HS7 5LA Telephone: 01870 602117

Voluntary Action Barra and Vatersay

Develops and delivers activities that contribute to the long term social, economic and environmental vitality of our islands.

Opening times: Monday—Friday Area covered: Barra and Vatersay

Contact details:

Eoin MacNeil, D	evelopment Manager, Castlebay, Isle of Barra, HS9 5XD
Telephone:	01871 810401 / 07772 425854
Email:	eoin@vabv.org.uk
Website:	www.vabv.org.uk

GP PRACTICES in the WESTERN ISLES

GP Practices in the Western Isles

Langabhat Medical Practice North Lochs Carloway Borve Uig and Bernera Surgery Pairc	01851 860222 01851 860222 01851 860222 01851 860222 01851 860222 01851 860222
The Group Practice Health Centre, Stornoway Habost Clinic, Ness	01851 703145 01851 810689
Broadbay Medical Practice	01851 703588
North Harris Medical Practice	01859 502421
South Harris Medical Practice	01859 520278
North Uist Medical Practice	01876 500333
Benbecula Medical Practice	01870 602215
Benbecula Medical Practice South Uist Medical Practice	01870 602215 01878 700302

NATIONAL ORGANISATIONS

Alcohol Focus Scotland

Promoting effective alcohol policies at local, national and international level. Communicating news, information, research findings and briefings. Gathering evidence of the harm caused by alcohol and of the most effective and cost-effective policies. Developing learning opportunities and resources to support best practice.

Contact details	:
Telephone:	0141 5726700
Email: Website:	enquiries@alcohol-focus-scotland.org.uk www.alcohol-focus-scotland.org.uk/

Breathing Space

Free, confidential, phone service for anyone in Scotland experiencing low mood, depression or anxiety.

Contact details:Telephone:0800 838587Website:http://breathingspace.scot/

Cocaine Anonymous

A fellowship of men and women who share their experience, strength and hope with each other that may solve their common problems and help others to recover from their addiction.

Contact details	:
Telephone:	0800 6120225
	Online meetings are available
Website:	www.cauk.org.uk

CREW

Provides information about psychostimulant drugs (particularly NPS) and the dangers of using them, including harm reduction information so people can make informed choices.

Contact details: Telephone: Email: Website:

0131 2203404 admin@crew2000.org.uk www.crew2000.org.uk

Drinkaware

An independent, UK wide charity which aims to reduce alcohol-related harm by helping people make better choices about their drinking by providing impartial, evidence based information, advice and practical resources, raising awareness of alcohol and its harms and by working collaboratively with partners.

Contact details:Telephone:020 7766 9900Fax:020 7504 8217Email:contact@drinkaware.co.ukWebsite:www.drinkaware.co.uk/

Drinkline

Offers free, confidential, accurate and consistent information and advice to callers who are concerned about their own or someone else's drinking regardless of the caller's age, gender, sexuality, ethnicity or spirituality.

Opening times:	Monday to Friday 9am—8pm
	Saturday & Sunday 11am—4pm

Contact details:	
Telephone:	0300 123 1110
Website:	http://patient.info/support/Drinkline

Drugwise

Promoting evidence based information on drugs, alcohol and tobacco.

Contact details: Telephone: Website:

03301 236 600 http://www.drugwise.org.uk/

Families Anonymous (Scotland)

Families Anonymous (FA) provides support for relatives and friends affected or concerned about the use of substance misuse or related behavioural problems. The programme is based on 12 steps and traditions.

Opening times: Area covered:	Calls to the Helpline numbers are normally answered daily 1—4pm and 6—9pm. An online forum is available Scotland
Contact details:	
Telephone:	Helpline - 0207 498 4680 or 0845 1200 660 (local). Please check your phone tariff – the cost of calls to 0845 numbers can vary Online forum available
Website:	http://famanon.org.uk/

Health Scotland

The national agency for improving the health of Scotland's population, covering every aspect of health improvement and spanning a range of health topics. To work across all sectors in Scotland to put this evidence into action and support national and local policy makers to design and evaluate interventions that help build a fairer, healthier Scotland.

Contact details: Website:

http://www.healthscotland.scot/health-topics

Hepatitis Scotland

This website raises Scottish awareness of Hepatitis C as a cause of liver disease, the type of activities that can put people at risk of catching the virus and that there is effective treatment available which can cure up to 80% of those chronically infected with Hepatitis C. The website also provides information for health and other professionals who may come into contact with those living with the virus or those who are unaware they are infected.

Contact details: Website:

http://www.hepatitisscotland.org.uk

Know The Score

A Scottish Government campaign to tackle drugs in Scotland. The website provides information and advice for the public, parents and professionals and offers a free confidential 24 hour helpline along with free, confidential drugs information and advice.

Opening times:	7 days a week, 8am—11pm
Area covered:	Scotland

Contact details:	
Telephone:	Drugs Helpline on 0800 587 5879.
Website:	http://knowthescore.info/

Narcotics Anonymous

Helpline and regular self help meetings for individuals who have a desire to stop using drugs and who wish to support each other in remaining drug free.

Contact details:

Telephone: Email: Website: Helpline: 10.00am – midnight 0300 999 1212 NAHelpline@ukna.org http://ukna.org/

Naloxone

Naloxone is a pharmaceutical drug which can temporarily reverse the effects of an opiate overdose, providing more time for an ambulance to arrive and treatment to be given. Visit the Naloxone website for more information on Naloxone and the Scottish THN Programme.

Contact details: Website:

https://naloxone.org.uk/

NHS Inform

Scotland's National health information service provides accurate and relevant information to help make informed decisions about individual's own health and health of the people they care for.

0800 224488
(Lines open: Mon—Fri, 8am—10pm;
Sat—Sun, 9am—5pm)
https://www.nhsinform.scot/

Re-solve

Re-solve is a national UK wide organisation working to prevent deaths and harm associated with volatile substance misuse. It works in partnership with other organisations, to develop training and information resources and provide direct training and support.

Contact details: Website:

http://re-solv.org/

Scottish Drugs Forum

Informing, supporting, leading and representing drug agencies and recovery services. Improve the quality, range and effectiveness of service and policy responses to problematic drug use in Scotland. Reduce future and recurring problematic drug use. Promote and sustain recovery from drug problems

Contact details:		
Telephone:	0141 2211175	
Fax:	0141 2486414	
Email: Website:	enquiries@sdf.org.uk www.sdf.org.uk	

Scottish Drug Services Directory

An online Directory developed to help people find information on all drug treatment and rehabilitation services in Scotland.

Contact details:	
Telephone:	0141 2211175
Fax:	0141 2486414
Email:	enquiries@sdf.org.uk
Website:	www.scottishdrugservices.com

Scottish Families Affected by Alcohol and Drugs

Support those affected by the substance misuse of a loved one, because families need to recover too. Facilitate a Scotland-wide network of family support groups and run a helpline service.

Opening times:	Monday to Friday: 9am—11pm Saturday and Sunday: 5pm— 11pm

Contact details:	
Telephone:	0141 221 0544
Helpline:	08080 10 10 11
Email:	info@sfad.org.uk or helpline@sfad.org.uk
Website:	www.sfad.org.uk

Scottish Recovery Consortium

The Scottish Recovery Consortium (SRC) is a recovery-orientated charity. We exist to build and promote recovery from addictions in Scotland using means and messages that are consistent with the values and practices of recovery from addictions.

Contact details: Telephone: Website:

0141 5521355 http://scottishrecoveryconsortium.org/

Talk to Frank

Provides a range of services offering person centred support to adults with a range of complex needs. Live chats available 2pm—6pm daily.

Telephone:	0300 123 6600
Email:	frank@talktofrank.com
Website:	www.talktofrank.com

Turning Point Scotland

Provides a range of services offering person centred support to adults with a range of complex needs.

Contact details:	
Telephone:	0141 4278200
	Free call 0800 652 3757 (Available 9—5pm
	Monday to Friday)
Email:	info@turningpointscotland.com
Website:	www.turningpointscotland.com/

UK SMART Recovery

Helps individuals seeking abstinence from addictive behaviours to gain independence, achieve recovery and lead meaningful and satisfying lives. Self Management And Recovery Training (SMART) is a science-based programme to help people manage their recovery from any type of addictive behaviour. This includes addictive behaviour with substances such as alcohol, nicotine or drugs; or compulsive behaviours such as gambling, sex, eating, shopping, self-harming and so on.

Contact details:	
Website:	http://www.supportline.org.uk/problems/drugs.php

Every effort has been made to ensure that the information contained in this directory was correct at time of printing.

An electronic version of the Recovery Services Support Directory is available on our website,

http://www.outerhebadp.co.uk and will be updated regularly.

You can go direct to our ADP website by scanning the QR code displayed below. You will require a QR barcode reader app on your mobile phone:



If you do notice that any information is incorrect or out of date, or if you have any comments to make for future updates, please use the contact form on our website, or contact: -

> Alcohol and Drug Partnership Block 11 Laxdale Court Stornoway Isle of Lewis HS2 0GS

> > Tel: 01851 762022

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Disclaimer

No liability is accepted for misinterpretation. All information was correct at the time of publication, and information in print copy will be updated every 18 months. The electronic copy will be updated as changes occur.