

Who can Access the Service

Any child or young person aged 0 to 16 who has been affected by domestic abuse.

Referrals can also be made by external organisations e.g. Schools, Social Work, Health or self referrals from the young person's relative's and/ or family member.

For further information please contact:

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CONFIDENTIALITY

Service user's information is treated as confidential within the project and will only be shared with the knowledge and permission of the service user except when a child or vulnerable person is at risk.

EQUALITY & DIVERSITY

We respect differences in ethnic origin, gender, religion, sexuality, culture and language both as an employer and service provider. We will endeavour to communicate in people's first language and will ensure participation of those with disabilities.

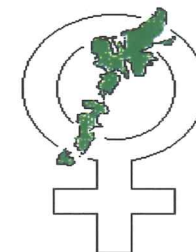
PARTICIPATION

- Children and their families will be included in meetings and reviews about the progress they are making and their views will be sought before any decisions are made.
- Children and their families will be asked for their views about the service they are receiving.
- Children and their families will be encouraged to assist in the shaping and developing of the service

COMMENTS OR COMPLAINTS

If you have any problems or concerns regarding the service please speak to a member of staff. Any problems or concerns will be dealt with promptly.

Children & Young Person's Domestic Abuse Service



Who We Are

Action for Children helps the most vulnerable children and young people in Scotland break through injustice, deprivation and inequality so they can achieve their full potential. Action for Children and Western Isles Women's Aid have both been established services in the Outer Hebrides for over ten years. Both services have worked extensively with children, young people and their families.

The services, which are both located in the Bayhead area of Stornoway, provide support to children, young people and their families who may have been affected by violence against women

What We Will Do

Through an individual and group basis we aim to support young people to:

- Build self esteem
- Promote self efficiency
- Encourage peer support
- Introduce children and young people to other community based therapeutic / leisure activities
- Awareness raising sessions in schools will be offered jointly with Woman's Aid staff.

How We Will Do It

We will provide both one to one and group sessions where children and young people are supported and encouraged to share their concerns and build up their confidence.

We will introduce goal setting and achieving, building on an existing interest of the child or young person and introducing them to new activities.

Through community based activities we will encourage young people to develop effective coping strategies and encourage peer support.

We will encourage young people to develop safe plans and participate in healthy relationships.

We will base our support around the needs and wishes of the child or young person, being flexible re times, venues and key worker.