**Volunteer Role Description**

**Role Title:** Dementia Volunteer – Uist and Barra Hospital.

**Outline of the role:** The Dementia Volunteer will work closely with the clinical staff to create the best possible environment and personalised care for patients with dementia whilst in hospital.

**Skills, Attitudes and Experience needed:**

* An ability to communicate well with patients, relatives and staff.
* A caring manner and enjoyment of being with older people.
* Understand the importance of maintaining patient confidentiality at all times.
* A good listener.
* Empathetic.
* An awareness and understanding of Dementia.

**NHS Western Isles will provide volunteers with:**

• Induction, training and support, e.g. to raise awareness of 'How the organisation works'.

 • Explanations of the standards we expect volunteers to adhere to.

• Provide a named person to support. and be available to discuss the volunteer role and any successes or problems.

• A volunteering role that engages your skills, interests and experience.

• Access to information about NHS Western Isles, its history, policies and purpose.

• Out of pocket expenses in line with CEL 23 (2011)

• Insurance

 • Subsidised facilities, at staff rates where available;

• Recognition for your service and performance.

• Access to a reference and awards for volunteering i.e. Saltire Award

• A volunteer uniform, identification and access badges where appropriate.

 • Opportunity to learn new skills

• Opportunity to meet new people

• Sense of involvement

• Opportunity to make a difference/Help others and enhance their local area.

 **And ensure that Volunteers are:**

• Listened to and taken seriously, in the same way as staff

 • Able to say no or negotiate tasks and responsibilities

• Able to volunteer in safe premises with safe conditions

• Kept informed about changes within the Board

• Supported in their role

**Where:** Uist and Barra Hospital.

**When:** Days to be arranged between the volunteer and the Charge Nurse.

**Support:** The point of contact for the volunteer will be Lizzie Bak SCN or Julie Corby Charge Nurse.

**Any questions:** Further information may be obtained from Julie Corby CN or Lizzie Bak SCN.

**Interested? For more information about this or any other volunteer role within the NHS Western Isles contact the Volunteer Services Co-ordinator on 01851 704704 ext 2408**