



What is your address?



What is your doctor's name and address?



What other health problems do you have?



Do you take any medicine?



Are you allergic to any medicine?

Other formats

You can get more copies of this booklet, or get it in other languages or formats, such as audio, large print, on CD, on video or DVD in British Sign Language (BSL) or in Braille. Just call 0800 22 44 88. If you have a textphone dial 18001 22 44 88.



This booklet is to help you to use NHS 24



You can call NHS 24 if you are ill and when your doctor's surgery is closed. NHS 24 is open all day everyday.

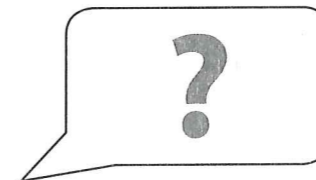
The NHS 24 phone number is **08454 24 24 24**



When you call NHS 24 the first person you will speak to is a call handler. The call handler will ask you:



- why you have called



- questions to find out who you are



- if you have someone with you to help you

The call handler will ask you



- Is it OK to look at the information that NHS 24 already has about you?



- Some questions to make sure you do not have a serious illness.



The call handler will then ask some more questions about what is wrong with you today.



Then you will be put through to a nurse or a nurse will call you back. This is to get you the help you need.

You could save the NHS 24 number in your phone now!

08454 24 24 24



Here are the things that NHS 24 might ask you about. You can write the answers here.

স্বাগতম 歡迎 laipni sagaidit
 pasveikinti Witamy Bem-Vindo
 नमो आशिषा नः Добро пожаловать
 Witamy خوش آمدید

If you do not normally speak English, what language do you need to ask for at the start of the call?



Is there anything you want to tell NHS 24 to make the call better for you?



What is your name?



What is your date of birth?



What is your telephone number?