

## Staff Information

### Dentists

Mr Sridhar Kalvakuntla BDS, PG Dip, LDS,  
RCS (Dental Implants) - Cambridge – Principal  
Dentist/Practice owner - GDC number 157784

Ms Saniya Feroze BDS - GDC number  
275685

Mr Stephan Dentist - GDC number 282080

Mrs. Guneet BDS - GDC number - 287120

### Dental Therapist

Emily Anne Maclean BSc – GDC number 271329  
Kathryn Stewart - GDC number 153174

### Dental Nurses

Yvonne Crichton - GDC number - 292053  
Peigi MacSween - GDC number - 294289

### Trainee Dental Nurses

Vrinda Vivek  
Kristy Lindsay  
Jenna Graham  
Kate Macdonald  
Ellie Albiston

### Dental Receptionist

Lauren Melville

### Practice Manager

Mrs Sarika Kalakuntla



**Mr Sridhar Kalvakuntla**  
BDS, PG Dip, LDS, RCS,  
(Dental Implants)

#### Disclaimer

The content of this leaflet is intended to augment, not replace, information provided by your clinician. It is not intended nor implied to be a substitute for professional medical advice. Reading this information does not create or replace a dentist-patient relationship or consultation. If required, please contact your dentist or other health care provider to assist you interpret any of this information, or in applying the information to your individual needs.

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# Castleview Dental Practice



**Castleview Dental Practice**  
79 Cromwell Street, Stornoway,  
Isle of Lewis, HS1 2DG

Tel: (01851) 704400

Email: [castleview.dentalpractice@nhs.scot](mailto:castleview.dentalpractice@nhs.scot)

#### Opening Hours

Mon-Thur 9am-1.20pm and 2pm-5.45pm  
Fri 9am-1.20pm and 2pm-5.30pm

#### Languages Spoken

English, Gaelic and Hindi.

## Welcome

Thank you for choosing the Castleview Dental Practice as your dental practice.

This leaflet provides patients and their carers with information about the practice. The practice undertakes to provide high quality dental care and ensure that you are involved in all decisions about your care.

## Treatments

We will aim to ensure that you are treated by your preferred dentist. When this is not possible we will explain the reason why. Treatment times will be explained to you though occasionally a dentist may run late. The receptionist will inform you of this.

We encourage our patients to receive regular dental care to achieve and maintain good oral health. We will undertake a dental examination at your first appointment and agree with you a treatment plan and you will be provided with an estimate.

We provide a full range of NHS treatment (except orthodontics and sedation) and we also offer Private treatment, including cosmetic dentistry.

For further information on our range of services please contact Dr Sridhar Kalvakuntla on (01851) 704400 or email [castleview.dentalpractice@nhs.scot](mailto:castleview.dentalpractice@nhs.scot)

## Disability Access

If you do have any disability that you think we need to know about, please give us a call before your appointment and inform the receptionist so that we can put in place suitable arrangements to accommodate your needs.

## Charges

Every NHS patient will receive a free dental examination and charges may apply for further treatment.

An estimate will be provided for you after your examination and also if the treatment plan changes.

Payment should be made at each appointment. Acceptable payment methods are by credit/debit card, cash or cheque.

## Emergency Care

If you have a dental emergency outside of the practice opening hours please call NHS24 on 111 (freephone).

## Cancellations/Failed Appointments

Missed appointments result in wasted clinical time that could be used by other patients. Please give 24 hour notice for any cancellations.

If you cancel an appointment on more than one occasion with less than 24 hours notice we may not be able to offer you further NHS treatment.

## Complaints

If you have any concerns or comments about your experience, please contact Dr Sridhar Kalvakuntla on (01851) 704400 or email [castleview.dentalpractice@nhs.scot](mailto:castleview.dentalpractice@nhs.scot) who will explain our complaints procedure.

**Patients who are violent or abusive towards staff, other patients or anyone else on the practice premises, will be refused treatment and reported to the appropriate authorities.**