



# Collecting Roaccutane from Ospadal Uibhist agus Bharraigh and St. Brendan's Hospital

## Roaccutane is a hospital-only drug

You have been prescribed Roaccutane, a drug used to treat acne. This is a hospital-only drug, and has to be sent to the Uists and Barra Hospital from the pharmacy in the Western Isles Hospital in Stornoway.

If you live in Barra, medication will be sent to St Brendan's Hospital.

## When can I expect my Roaccutane to arrive?

Your Roaccutane will be sent on the next available transport.

If the clinic is on Thursday afternoon, then the Roaccutane should arrive in Outpatients in both hospitals by the following Wednesday. If you have not heard from the hospital by Wednesday please telephone.

## What should I bring when I collect my Roaccutane?

Women should bring evidence of a recent pregnancy test with them. If this is not possible, please bring a urine sample with you so that this can be tested when you collect your prescription.

## When and where will I collect my Roaccutane?

You should collect your Roaccutane from the Outpatient Clinic office between 9am and 4pm during weekdays. During evenings and weekends, ward staff may know where the Roaccutane is stored. If you are unable to come during these times, please phone to arrange alternative collection arrangements.

- Uists and Barra Hospital, tel. 01870 603600 between 9am and 4pm and ask to speak to Outpatients to ask if your prescription has arrived and to arrange collection.
- St Brendan's Hospital, tel. 01871 812021 to arrange collection.

**You will not be able to collect your prescription from your GP surgery.**

## We are listening – how did we do?

We welcome your feedback, as it helps us evaluate the services we provide. If you would like to tell us about your experience:

- speak to a member of staff
- visit our website: [www.wihb.scot.nhs.uk/feedback](http://www.wihb.scot.nhs.uk/feedback) or share your story at: [www.careopinion.org.uk](http://www.careopinion.org.uk) or tel. 0800 122 31 35
- tel. 01851 708069 Monday-Friday between 9am-5.30pm.