

Board Meeting 30.11.22
Agenda Item: 10.2.2
Purpose: For Awareness

NHS WESTERN ISLES

Area Clinical Forum Meeting

Tuesday, 27th September 2022

11.00 – 12.00

Via Microsoft Teams

Member Present:

Dr Dave Rigby – Chair (Chair ADTC); Dana Murray (Employee Director); Dr Frank McAuley; Natalie Bowling (Chair Area Pharmaceutical Committee); Ian Rough (Chair Area Optical Committee)

Apologies: Dr Brian Michie (Interim Chair Area Medical Committee); Dr Lise Hertel; Dr Maggie Watts; Karen France Macleod (Chair of Allied Health Professions Committee); Joel Briggs (Biochemistry Committee);

Miss Ann McHale – Admin Support

Point	Discussion	Action
1. Welcome/Apologies	Dave welcomed everyone to the meeting and although not quorate decided to proceed with the meeting. Apologies were received from Dr Maggie Watts, Mr Joel Briggs and Dr Brian Michie	
2. Intimation of AOCB	Although no specific items were raised, Frank said he would like to mention the Scottish Government visit and the staff Q&A session from the ADC.	
3. Approval of minute of 30th August 2022	The approval of these minutes will be taken at the next meeting in October.	

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4. Matters Arising	Any matters arising will be dealt with at the next meeting in October.	
5. Sub-Committee Updates:		
a. Allied Health Professions Committee	There was no update.	
b. Area Pharmaceutical Committee	<p>Natalie said that the Committee have not met for some time despite her best efforts. There has been many changes particularly with staffing and as soon as she can arrange a meeting, she will.</p> <p>It is has been business as usual for some time. The biggest change has been the primary care and hospital trainee techs starting.</p> <p>Frank wanted to ask we are clear on the term primary care, community care, urgent care , emergency care and secondary that these are not all 'apples' it is not all General Practice. Having clarity around this shows up what is actually happening in GP land.</p> <p>Natalie agreed with Frank and said that the pharmacy team are called community pharmacy team and primary care pharmacy and she isn't sure what we should actually be called but it is quite confusing.</p> <p>Dave also agreed saying that it isn't just GPs.</p> <p>Frank is very keen to support the clarity around pharmacchemical therapy.</p> <p>There was a brief discussion around this.</p>	

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c. Area Nursing and Midwifery Consultative Committee	There was no update	
d. Area Dental Committee	<p>Frank mentioned the staff Q&A session during the visit by Caroline Lamb and John Burns where Mr McIntosh, Dental officer for Barra asked a couple of questions. One of the questions was 'what is the role of the Area Dental Committee and how can they be heard'.</p> <p>Frank wanted to say that it is his understanding that the Area Dental Committee feeds into this Forum (Area Clinical Forum) which then feeds directly into the Board which means that there is a formal communication mechanism in place.</p> <p>Dave agreed with this and that if there are any concerns within the various committees that these are reported to the ACF who can then highlight these to the Board.</p> <p>Dana also said that the Area Dental Committee also have a seat on the Area Partnership Forum, which could be another route to raise concerns to the Board. However, they have not attended an APF meeting for quite some time.</p>	
e. Area Medical Committee	No update	
f. Biochemistry Committee	Joel was unfortunately unable to attend, he provided an update slide.	
g. Digital Health and Care Board	No update	

<p>h. Area Optical Committee</p>	<p>Ian gave an update to the Committee; Doig's are currently working in St Brendan's on Barra providing the optometry service.</p> <p>Unfortunately the workspace is not quite ready for them and they are often moved from one area to another whilst trying to provide the service.</p> <p>Ian advised that there has not been any optometry service available since 2016 and there is a dire need for this service particularly for the elderly.</p> <p>Access to medications has also been an issue; there has been a delay in patients getting the meds that were needed. Ian asked if there was any way that patients can get the drugs in a timely manner from the practices. Ian said that they could start to stock their own meds which is something that does happen on the mainland. It seems that some GP practices are unable to get certain medicines due to the suppliers.</p> <p>There was a discussion around the supply of medications from practices, pharmacies and suppliers.</p> <p>Natalie said that the Southern Isles certainly do suffer more from this issue, Uist in particular. With regard to the three Chemists in the Lewis/Harris Natalie said if there were an issue then they would push back and check with each of them so that the medicines can be provided.</p> <p>Dave said that we would probably need to speak with Liam; Dave asked if Ian could provide a list of the drugs needed to Dave so that these can be sought from the hospital pharmacy stocks.</p>	<p>Ian to provide a list of drugs required to Dave</p>
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	<p>Natalie said that something that could delay matters is on occasion the wording has been unclear from the patient letters whether the drops have actually been supplied or are required.</p> <p>Dave said he would pick this up with the ophthalmology people.</p> <p>Ian said that the patient letters are dictated at the end of their consultation and this is where they will get their prescription the wording can be amended to be clear as to what if anything has been given.</p> <p>Dave asked if there has been any improvement on the GP referrals, Ian said that overall there seems to have a slight improvement, the staff are now requesting GP summaries. Dave would mention this again at the Cluster meeting today.</p> <p>Ian asked if they could get access to ECS, Dave said that this should be an easy fix by raising an IT ticket.</p> <p>Frank said that it should be noted that Michelle Taylor has worked her socks off to try and come up with a solution that will support optometry service on Barra and has been beating her head on a brick wall on many occasions. The examples that Ian has given are an embarrassment on the NHS Western Isles not doing their job and not a reflection on Michelle Taylor. This should be raised to the Board; this is a service that we should be delivering.</p> <p>Frank said he was quite surprised that there has not been any communication from the Barra Community regarding the optometry service on Barra that is not happening.</p>	
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	<p>Ian said that the biggest issue is that they are they providing the service but they have nowhere to actually practice from, another issue is the lack of accommodation on the island.</p> <p>Frank said that the Health Board actually rent one property on Barra and there is another property available for rent which is just waiting for sign off to enable the Health Board to have two properties available for all visiting services.</p> <p>Ian asked if there was accommodation with in the new building, Frank advised that there wasn't.</p> <p>Dave will highlight the referrals to Optometry at the Cluster meeting today.</p> <p>Ian is going to ask for ophthalmology reports, he doesn't have access to Sci Store, Natalie said that unfortunately they are outside the scope of Swan but they could always call the pharmacy office to get a report, she will give Ian the direct line number.</p>	
6. Items to be taken to next Board Meeting	<p>Barra situation in terms of Optometry and the delay in providing a functional space for them to work.</p> <p>In addition, lack of accommodation for visiting services should be highlighted.</p>	
7. Correspondence	<p>There was no correspondence.</p>	
8. AOCB	<p>Dana said that there was nothing to report that does not come through APF.</p>	

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	<p>Dave asked about staffing resources in the Uists, Dana said that there are a few areas having issues concerning staffing and accommodation.</p> <p>Retirement of specialist skilled staffing is an area that we are not very good at particularly the training new staff to replace those leaving.</p> <p>Frank said that this is issue for similar to the neurology service trying to sustain a service that can cross-cover and succession planning in many of their areas.</p>	
9. Date and time for next meeting	Tuesday, 25 th October 2022 at 11am	