### Clinician Information

#### **Dentists**

Colm Rice Senior Dental Officer, Dental Tutor BDS, MSc Matthew Alexander BDS Julie Gibson BDS Peter Hobson BDS Michalina Lisowska BDS David Reid BDS

### **Dental Tutors**

Colm Rice, Senior Dental Officer, Dental Tutor BDS, MSc

Elizabeth Hall ,Dental Therapy Tutor BSc, M.Ed Leila Angus, Dental Therapy Tutor BSc,PGCert

### **Dental Therapists**

Elizabeth Hall BSc,M.Ed, Leila Angus BSc, PGCert Anne Macaulay BSc

### **Dental Hygienists**

Ewa Juszczak DipH Margaret Ann Macleod DipH



### Childsmile Practice

'Childsmile' is a national programme to improve the oral health of children in Scotland.

We encourage parents to register their children with the practice shortly after birth.

# Further help and information

Western Isles Dental Centre
Western Isles Hospital
Macaulay Road
Stornoway
Isle of Lewis
HS1 2TJ
Tel. 01851 707500

# We are listening - how did we do?

We welcome your feedback as it helps us evaluate the services we provide. If you would like to tell us about your experience:

- speak to a member of staff
- visit our website feedback section at: www.wihb.scot.nhs.uk or share your story at: www.careopinion.org.uk or tel. 0800 122 31 35
- tel. 01851 708069 Monday-Friday between 9am-5.30pm.

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#### Disclaimer

The content of this leaflet is intended to augment, not replace, information provided by your clinician. It is not intended nor implied to be a substitute for professional medical advice. Reading this information does not create or replace a doctor-patient relationship or consultation. If required, please contact your doctor or other health care provider to assist you to interpret any of this information, or in applying the information to your individual needs.

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Bòrd SSN nan Eilean Siar NHS Western Isles

# Western Isles Dental Centre



Useful information for patients and their carers about the Western Isles Dental Centre

## Introduction

This leaflet provides patients and their carers with information about the Western Isles Dental Centre.

# Western Isles Dental Centre

**Telephone:** 01851 707500

Normal opening hours: 9.00am - 5.00pm

# **Disability Access**

The centre is DDA compliant.

There is a lift in the centre and a wheelchair available at reception. We have one surgery which has a wheelchair platform.

## **Emergency Care**

If you have a dental emergency please contact the Centre as early as possible.

Outwith the Centre opening hours please contact NHS 24, freephone 111.

## Cancellations

If you cannot attend your dental appointment please contact the centre as soon as possible.

The receptionist will arrange another suitable appointment for you.

# **Appointments**

Routine examination appointments will usually last between 20-30 minutes.

For follow up appointments reception staff will give you an indication of the approximate length of your appointment time.

Occasionally a clinician may run behind schedule, reception staff will keep you informed if this is the case.

## **Dental Charges**

The centre is an NHS centre and current NHS charges apply. Current charges can be found on NHS Inform at: <a href="https://bit.ly/3VWjkim">https://bit.ly/3VWjkim</a>

Every patient will receive a free dental examination and charges may apply for further treatment. Please ask at reception for an estimate.

Payment should be made at each appointment. Acceptable payment methods are by credit/debit card, cash or cheque.

If you are exempt from NHS dental charges, please bring evidence of your exemption along to your appointment.



The Western Isles Dental Centre is a modern dental facility that improves the dental health of the local population and provides training for dental professionals.