IJB Audit & Risk Committee 14.06.23 Agenda Item: 6.2.1 Purpose: Discussion

Organic process / register understanding of shared risk important - glossary? STRATEGIC RISKS - AFFECT THE VIABILITY OF THE PARTNERSHIP (1) Identify (2) Assess (3) Prioritise (4) Address

RM FRAMEWORK -

agree:

risk categories (AGREED) risk assessment tables methods for consistently identifying, analysing and evaluating risk lines of accountability for RM clear escalation framework IJB Board Meeting March 2023

Purpose: Assurance

| Risk Code | Risk Owner | Strategic Risk Event | Previous | evious Current Ta Risk Rating 16 20 12 20 13 | Target |
|-----------|---------------------------------------|---|----------|--|--------|
| KISK COUE | Risk Owner | Strategic Nisk Event | | Risk Rating | ļ |
| | | | | | |
| IJBSR1 | Chief Officer, Health and Social Care | Failure to plan for strategic change | | 16 | 6 |
| IJBSR2 | Chief Officer, Health and Social Care | Workforce. Inability to attract and retain workforce to deliver delegated services | | 20 | 9 |
| IJBSR3 | Chief Officer, Health and Social Care | Increasing demand for delegated services. Demand outstrips capacity | | 12 | 6 |
| IJBSR4 | Chief Finance Officer, IJB | Insufficient financial resources in order for the partnership to deliver is statutory obligations | | 20 | 9 |
| IJBSR5 | Chief Officer, Health and Social Care | Organisational, professional and cultural barriers inhibit the ability of the H&SCP and in turn the Board to develop services and deliver on strategic ambition | | 12 | 6 |

| Severity | | | | | |
|---------------------|-------------|-----------------|-----------------|---------------|--------------------------|
| Catastrophic (5) | Low | Moderate | High | High | High |
| Major (4) | Low | Low | Moderate | High | High |
| Moderate (3) | Very Low | Low | Moderate | Moderate | High |
| Minor (2) | Very Low | Low | Low | Low | Medium |
| Negligible (1) | Very Low | Low | Low | Low | Low |
| Likelihood | Rare (1) | Unlikely (2) | Possible (3) | Likely (4) | Almost Certain (5) |

Risk amalgamation

The previous risks have been reviewed and captured in the new risk register. The risk summary is derived as follows:

SR1 replaces SR 1, 3 and 6 SR2 replaces SR 8 SR3 replaces SR 4 SR4 replaces SR 5 and 9 SR5 replaces Sr 2, 7 and 10

SR11 was predicated on global pandemic. SG are focusing on recovery planning as evidenced in Annual Delivery Plans and PHS no longer supporting Test and Protect

| Risk Ref: IJBSR1 | Risk Owner: Chief Officer | | | | | | |
|---|---|---|----------------------------|---------------|---------------------|--|--|
| Risk Event | Failure to plan for strategic change | | | | | | |
| Strategic Priority: | | | | | | | |
| | | IJB Board 30.03.2 | 23 | | | | |
| | Methods for consistently identifying, analysing and evaluating risk | Existing Controls | Existing risk | assessment | Current risk rating | | |
| Risk Cause | Purpose: Assurance | | Likelihood | Severity | | | |
| The cumulative impact of the lack of capacity, expertise and operational system challenges prevent the Chief Officer and senior officers from | Operational oversight and service pressures Increasing levels of demand either across the system or within individual delegatesd services | Draft Strategic Framework produced for 2023-26 Stakeholder engagement | 4 | 4 | 16 | | |
| | | | Proximity: Revised risk | assessment | Current | | |
| | | | Likelihood | | Target risk rating | | |
| | | | 2 | 2 | 6 | | |
| Risk treatment action: | | | Responsible C | Officer: | | | |
| Development of the strategic frame | davalan avar tima | Chief Officer Chief Officer | | | | | |
| The strategic plan is considered an organic document which will change and develop over time Identify an secure resource to support strategic planning | | | | Chief Officer | | | |
| | | | All senior officers | | | | |
| Active engagement with SG re code | | | | | | | |
| Close monitor system/service perfo | ormance | | All senior office | cers | | | |
| Last reviewed: | Mar-2023 | | Next review d | ua: luna 2022 | | | |

| Risk Ref: IJBSR1 | Risk Owner: Chief Officer | | | | | |
|--|--|-------------------------------|---|-------------------------|----------------------|--|
| Risk Event | Workforce. Inability to attract and retain workforce to deliver delegated services | | | | | |
| Strategic Priority: | | | | | | |
| | | IJB Board 30.03.23 | 3 | | | |
| | | | Existing risk | assessment | | |
| | Methods for consistently identifying, | Existing Controls | | | Connect viels noting | |
| | analysing and evaluating risk | | | | Current risk rating | |
| Risk Cause | Purpose: Assurance | | Likelihood | Severity | | |
| The workforce risk is multifaced. | Active tracking of current vacancy | | | | | |
| Specifically the skill shortage of individuals | | Vacancy review through HR | | | | |
| | monthly financial monitoring. | sysytem | | | | |
| depopulation and reducing population of | , | Monthly budget review & cross | 4 | 5 | 20 | |
| working age in Western Isles a significant | | reference vacancy/recruitment | | | | |
| driver for the risk. | | plans | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | Proximity: | | Current | |
| | | | | assessment | | |
| | | | Target | | | |
| | | | larget ri | | Target risk rating | |
| | | | LIKEIIIIOOU | Severity | | |
| | | | 2 | 2 | • | |
| | | | 3 | 3 | 9 | |
| | | | | | | |
| Risk treatment action: | | | Responsible Officer: | | | |
| | | | | <i>(</i> | | |
| Proactive recruitment planning in partnership with HR in 2 parent bodies | | | Senior officers/HR | | | |
| | | | | | | |
| Parent bodies have well developed workfo | rce plans and strategy | | HR NHW WI/O | CnES | | |
| Parent bodies have well developed workfo Active engagegment with cross-cuutting Sc | rce plans and strategy cottish Government Directorates | | HR NHW WI/0 Chief Officer | CnES | | |
| Parent bodies have well developed workfo Active engagegment with cross-cuutting Sc Developing best practice across H&SCP Sco | rce plans and strategy ottish Government Directorates otland | | HR NHW WI/(Chief Officer Chief Officer | | | |
| Proactive recruitment planning in partners Parent bodies have well developed workfo Active engagegment with cross-cuutting Sc Developing best practice across H&SCP Sco Partnership working re development of stra | rce plans and strategy ottish Government Directorates otland | | HR NHW WI/(Chief Officer Chief Officer | CnES s/Chief Officer | | |

| Risk Ref: IJBSR4 | Risk Owner: Chief Officer | | | | | | |
|---|---|-------------------------------------|----------------------------|------------------------|---------------------|--|--|
| Risk Event Strategic Priority: | | | | | | | |
| | | IJB Board 30.03.2 | 3 | | | | |
| Risk Cause | Methods for consistently identifying, analysing and evaluating risk Purpose: Assurance | Existing Controls | Initial risk a | assessment Severity | Current risk rating | | |
| Ageing population Increase in complex long-term | Deterioration in service user outcomes | Demand & Capacity Planning | 3 | 4 | 12 | | |
| conditions Increasing levels of frailty COVID health debt Depopulation | Unmet need & performance metrics | | Proximity: | | Current | | |
| Rise in numbers of people living alone | Political challenges eg NCS | | Revised risk Likelihood | assessment Severity | Target risk rating | | |
| | | | 2 | 3 | 6 | | |
| Risk treatment action: Long term financial planning and | demand assessment (population h | Responsible Officer: | | | | | |
| Redesign services to meet the cha | anging needs of our communities | Senior Officers Chief Officer/So | - | d Services | | | |
| Early Warning Indicators: Age of population structures | | | | | | | |

| Risk Ref: IJBSR3 | Risk Owner: Chief Officer/Chief Financial Officer | | | | | | |
|--------------------------------------|---|---------------------------------|-------------------------|----------------|-------------------------|--|--|
| Risk Event | Insufficient financial resources in order for the partnership to deliver is statutory obligations | | | | | | |
| Strategic Priority: | | | | | | | |
| IJB Board 30.03.23 | | | | | | | |
| | | | Initial risk | assessment | Current risk rating | | |
| Risk Cause | methods for consistently identifying | Existing Controls | Likelihood | Severity | current lisk rating | | |
| | | | | | | | |
| | Collaborative Service | | | | | | |
| | Transformation | Management Information | 5 | 4 | 20 | | |
| LA settlement equates to flat casl | h | | | | | | |
| | Deterioration in service user | Financial Controls | | | | | |
| Increased demand for services | outcomes | | Proximity: | | Current | | |
| Efficiencies not realised | | | Risk treatmen | it category: | Realise the opportunity | | |
| | IJB positive relationship with | | | | | | |
| Agency spending | parent bodies | | Revised risk assessment | | | | |
| | ľ | | Likelihood | Severity | Target risk rating | | |
| | | | | , | | | |
| Agency spending (staffing | | | 3 | 3 | 9 | | |
| shortages) | | | | C C | | | |
| | | | | <u> </u> | | | |
| Risk treatment action: | | | Responsible (| Officer: | | | |
| | | | | | | | |
| Workforce planning (reducing sic | kness absence, review vacant posts, c | ontimise management roles) | Chief Officer/ | Chief Finance | Officer/Senior Officers | | |
| | | sprimse management roles, | enteromeery | emerrindhee | omeer/senior omeers | | |
| Identify efficiencies that can be d | elivered by integrating services | | | | | | |
| identity efficiencies that can be a | envered by integrating services | | | | | | |
| Identify officiencies that can deliv | vered through service redesign and st | ratogic commissioning (reduce h | igh- | | | | |
| - | nland placements, centralise some ar | | light- | | | | |
| cost care packages, long-stay mai | mand placements, centralise some a | icinary services) | | | | | |
| Early Warning Indicators: | In monthly/quarterly financial repo | orting | | | | | |
| | m monuny/quarterry mancial rept | n ting | | | | | |
| | | | | | | | |
| Last reviewed: | Mar-2023 | | Novt rouious d | lue: June 2023 | | | |

| Risk Ref: IJBSR5 | Risk Owner: | | | | |
|---|---|--|---|------------------------|-------------------------|
| | Organisational, professional and cu and deliver on strategic ambition | iltural barriers inhibit the ability of t | | in turn the Boa | ard to develop services |
| | | IJB Board 30.03.23 | | | |
| | methods for consistently identifying, analysing and evaluating risk Purpose: Assurance | Existing Controls | Likelihood | assessment Severity | Current risk rating |
| _ | Patient experience becomes sub- optimal | Corporate working and executive leadership | 3 | 4 | 12 |
| | and teams are disjointed Communication between | Action based on HR and legal advice Effective engagement with staff and OD work undertaken across | Proximity: | | Current |
| disciplinary working emerge Cultural barriers prevent effective | optimal Professional realtionships become | both organisations HR Forum brings together | Revised risk assessmen Likelihood Severity | | Target risk rating |
| - | challenged | management and staff side interests | 2 | 3 | 6 |
| Risk treatment action: | | | Responsible C | Officer: | |
| Integrated Corporate Management Team Meeting schedule Senior officer/Chief Excecutives regular 1:1:1 IJB Development Days External oversight & scrutiny (Audit Scotland & Azets) | | | | Senior Officers | |
| Early Warning Indicators: | Slow/disjointed decsion making | | | | |
| Last reviewed: | Mar-2023 | | Next review d | ue: June 2023 | |