

FEEDBACK

FRIDAY

WELCOME!

Feedback Friday is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.

RECENT PATIENT FEEDBACK...

“Had been having severe bilateral shoulder pain. My GP in Ireland rang me when I was travelling from Uig in Skye to Tarbert and said as he was concerned about Giant Cell Arteritis with a risk of sight loss, he wanted me to go to A&E immediately on arrival in Harris & Lewis. Was looked after by A&E nurse Adam and Locum GP Graham. Both were very welcoming and attentive. Had comprehensive workup with clear treatment plan. Graham went over and above with follow up phone call with blood results. He also a few days later very kindly provided me with a letter for the GP to allow meaningful handover of care to a different UK health system. Two days after my visit I was able to sleep again and regained shoulder function allowing me to enjoy my holidays with my wife and kids. Good job all round from both Adam and Graham.”



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story**



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