

# FEEDBACK

# FRIDAY



Eileanan Siar  
Western Isles

## WELCOME!

**Feedback Friday is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.**

### RECENT PATIENT FEEDBACK...

“The care and attention given to her and to us, her family, was second to none. The staff were so attentive, so caring, providing her with an extremely high standard of care. Staff just couldn't do enough for her or us, from the nursing staff, to medical staff, to housekeeping staff, to reception staff, to catering staff, to hotel services staff. We just couldn't praise them enough.”

“Nurse Shuna at DEXA scan unit of Western Isles Hospital in Stornoway conducted her scan with great care and provided superb feedback on the results, and suggestions on how to improve matters. At a time when the entire NHS is under enormous pressure, this was a refreshing and exemplary experience, and I wish all dedicated NHS staff well.”



**Share your  
story**



**NHS Western Isles**

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