

# FEEDBACK

# FEATURE

## WELCOME!

**Feedback Feature is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.**

### RECENT PATIENT FEEDBACK...

“I was admitted to the Western Isles hospital for 6 days over Christmas. I'd only arrived in Lewis the day before! I'd like to say a huge thanks to all the staff in A&E, Radiology, and Medical 2 that I met who looked after me during this time. Every single one showed clinical excellence, care and compassion that aided in my recovery. Patients need fuel to get better and the catering team deserves huge credit for the choices on offer and the food provided. There are too many individuals to name - and I will probably forget some but everyone went out of their way to make a difficult time as good as it could be. Thank you.”

“I saw my named Midwife throughout pregnancy and had excellent antenatal care. She was then with me throughout my whole labour and birth. Although things didn't go completely according to plan I had an amazing, positive experience and we are so thankful to all the Midwives and doctors that looked after me and my wee boy, they really went above and beyond! They provided me with great support and advice, and were so good at respecting my wishes for my birth. The care assistants were also fantastic postnatally, they were really kind and patient especially with breastfeeding help. A brilliant Maternity team, without whom we could have had a very different experience.”



**Share your  
story**



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