

Home page issues

<https://www.wihb.scot.nhs.uk/>

#	Issue and description	Retest notes	Organisation update
1	WCAG 2.1.1 Keyboard At 200% zoom, the hamburger menu cannot be closed using the keyboard At 200% zoom, links within the hamburger menu cannot be accessed using the keyboard as there is no function when selecting the links. For example, the keyboard cannot be used to open 'About us'	At 200% zoom, the hamburger menu cannot be closed using the keyboard- there is no function when using the keyboard to close the button	
2	WCAG 2.4.7 Focus Visible The keyboard focus is not visible on multiple elements across the webpage. This includes: <ul style="list-style-type: none">• when it tabs on elements within the cookie banner• the button 'Click here to visit our dedicated vaccination services section'• the social media icons at the top and bottom of the webpage• the navigational menu along the top of the webpage• the images for 'Cancer: Get checked early', 'Vaccination Services' and 'Recruitment and studying'• the links 'Events & Activities' and 'Service directory'• the hamburger menu at 200% zoom and more• the back to the top button	The keyboard focus is not visible on multiple elements across the webpage. This includes: <ul style="list-style-type: none">• the links 'Events & Activities' and 'Service directory'. This is still an issue as the focus visible tabs into links that are not in view	

3	WCAG 1.4.10 Reflow The cookie banner does not reflow correctly at 400% zoom as some content is no longer visible for users	The cookie banner does not reflow correctly at 400% zoom as some content is no longer visible for users- This is still an issue	
4	WCAG 1.4.5 Images of Text There are images of text under 'Events & Activities' and 'Service Directory'	This is still an issue	Inserted text/tags to accompany images 20/01/25.
5	WCAG 2.2.2 Pause, Stop, Hide It is not possible to stop, pause or hide the rotating news slider along the top of the webpage It is not possible to stop, pause or hide the background images at the top of the webpage	It is not possible to stop, pause or hide the rotating news slider along the top of the webpage- this is still an issue at 200% zoom and more	
6	WCAG 1.4.13 Content on Hover or Focus When hovering over the navigation bar dropdown menus, there is no mechanism to dismiss the additional content triggered without moving pointer hover or keyboard focus	This is still an issue	
7	WCAG 1.4.3 Contrast (minimum) There are elements across the webpage that do not have sufficient colour contrast. This includes; <ul style="list-style-type: none"> when the mouse hovers over links under 'Read our latest news' the links 'Read More'. This also includes when the mouse hovers over them links along the top of the webpage, including 'I am a patient', when the mouse hovers over them 	There are elements across the webpage that do not have sufficient colour contrast. This includes; <ul style="list-style-type: none"> links along the top of the webpage, including 'I am a patient', when the mouse hovers over them 	

	<ul style="list-style-type: none">• links within the dropdown menus when the mouse hovers over them. This includes 'Welcome' under 'I am a patient'• the links for the articles under 'Keep up to date', 'You said, we did' and 'Near me' when the mouse hovers over them• when the links for 'I am a...' receive keyboard focus• when the mouse hovers over the links 'Cancer: Get checked early', 'Vaccination Services' and 'Recruitment and studying'• the links in the footer 'Accessing Health Records', 'News', 'Sitemap' and 'Accessibility'	
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Contact page issues

<https://www.wihb.scot.nhs.uk/contact-us/>

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2	WCAG 1.4.10 Reflow The cookie banner does not reflow correctly at 400% zoom as some content is no longer visible for users	The cookie banner does not reflow correctly at 400% zoom as some content is no longer visible for users- This is still an issue	
3	WCAG 1.4.13 Content on Hover or Focus When hovering over the navigation bar dropdown menus, there is no mechanism to dismiss the additional content triggered without moving pointer hover or keyboard focus	This is still an issue	
4	WCAG 1.4.3 Contrast (minimum) There are elements across the webpage that do not have sufficient colour contrast. This includes; <ul style="list-style-type: none">the link 'Contact us' within the breadcrumb menuall 'Click here' links across the webpagethe 'Feedback section' link	There are elements across the webpage that do not have sufficient colour contrast. This includes; <ul style="list-style-type: none">links along the top of the webpage, including 'I am a patient'. This includes when the mouse hovers over them	

<ul style="list-style-type: none">• the links 'Health Board Offices, Hospitals and Clinics:'• links along the top of the webpage, including 'I am a patient'. This includes when the mouse hovers over them• links within the dropdown menus when the mouse hovers over them. This includes 'Welcome' under 'I am a patient'• all table headings across the webpage• the links 'Recruitment and Studying webpage' and 'www.wihb.scot.nhs.uk'• the email 'wi.coms@nhs.scot'• the 'Next page' link• the 'Last reviewed' text• links in the footer when the mouse hovers over them. This includes 'Accessing Health Records', 'News', 'Sitemap' and 'Accessibility'		
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About us page issues

<https://www.wihb.scot.nhs.uk/about-us/welcome/>

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	<ul style="list-style-type: none">• 'About us' along the top of the webpage• links along the top of the webpage, including 'I am a patient'. This includes when the mouse hovers over them• links within the dropdown menus when the mouse hovers over them. This includes 'Welcome' under 'I am a patient'• links in the footer when the mouse hovers over them. This includes 'Accessing Health Records', 'News', 'Sitemap' and 'Accessibility'	
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NHS Western Isles Annual reports and accounts for the year ended 31st March 2023 issues

<https://www.wihb.scot.nhs.uk/wp-content/uploads/2023/12/Annual-Accounts-for-Year-Ended-31st-March-2023.pdf>

#	Issue and description	Retest notes	Organisation update
1	WCAG 3.1.1 Language of Page The language is missing within the settings of the PDF document	This is still an issue	
2	WCAG 1.3.1 Info and Relationships The document has elements that are not correctly tagged. This should be reviewed and updated	This is still an issue	

Accessibility page issues

<https://www.wihb.scot.nhs.uk/accessibility/>

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4	WCAG 1.4.3 Contrast (minimum) There are elements across the webpage that do not have sufficient colour contrast. This includes; <ul style="list-style-type: none">the page heading 'Accessibility'	There are elements across the webpage that do not have sufficient colour contrast. This includes; <ul style="list-style-type: none">the page heading 'Accessibility'links along the top of the webpage, including 'I am a	

<ul style="list-style-type: none"> the link 'Accessibility' within the breadcrumb menu the links 'www.w3.org' and 'tk.shadakshari@nhs.scot' the 'Next page' link the 'Last reviewed' text links along the top of the webpage, including 'I am a patient', when the mouse hovers over them links within the dropdown menus when the mouse hovers over them. This includes 'Welcome' under 'I am a patient' the links in the footer 'Accessing Health Records', 'News', 'Sitemap' and 'Accessibility' 	<p>patient', when the mouse hovers over them</p>	
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Your statement

#	Issue	Notes	Organisation update
1	The compliance status does not match the results of our testing or is not using the correct wording.	Your statement currently advises it is fully compliant, however issues listed above are outstanding.	Compliance Status updated 22/01/25.
2	A heading for "Non-accessible content" was not found.		Heading added 22/01/25.
3	Known accessibility issues are not included within the 'non-accessible content' section. You need to review your accessibility statement to cover the issues found in this report and any others found during your own audit.		Known accessibility issues added 22/01/25. NHSWI Website Access Audit Report listed below - added 22/01/25.
4	The statement has not been reviewed in the last year and is out of date.		Preparation date updated - adjusted 22/01/25.