

FEEDBACK

FEATURE



Eileanan Siar
Western Isles

WELCOME!

Feedback Feature is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.

RECENT PATIENT FEEDBACK...

"They are so kind, patient and professional"

I just want to say a big huge massive thank you to the staff at the Western Isles Dental Centre, particularly my dentist Julie and therapist Anne.

They are so kind, patient and professional, I've always been an anxious patient but under their care, I hardly recognise myself. I can tolerate so much more than even a year ago.

Big shout out to all reception staff and dental nurses too, they are all amazing!

Thank you all so much.



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RECENT PATIENT FEEDBACK...

MRI scan at Golden Jubilee Hospital

I escorted a friend with mobility issues to an MRI scan in the Golden Jubilee. Our flight was 3 hours late leaving, so we thought we might not manage to get it done, but we contacted the Jubilee booking office, who were very kind and said just to phone when we arrived in Glasgow which we did.

On arrival at the Jubilee, we were directed to the MRI department, and my friend had the scan right away. Every single person we spoke to in the hospital was so polite, kind and helpful; we had to ask for directions a couple of times, and we were 3 hours late, but even so, everyone was so amazingly lovely to us and so helpful. My friend had been very anxious about the MRI, but the whole experience was transformed by the absolute loveliness of everyone we met in the Jubilee.

Thank you all so very much.

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