

FEEDBACK

FEATURE

WELCOME!

Feedback Feature is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.

RECENT PATIENT FEEDBACK...

“I just want to say a big huge massive thank you to the staff at the Western Isles Dental Centre, particularly my dentist Julie and therapist Anne. They are so kind, patient and professional, I've always been an anxious patient but under their care, I hardly recognise myself. I can tolerate so much more than even a year ago. Big shout out to all reception staff and dental nurses too, they are all amazing! Thank you all so much.”

“I recently had a fracture requiring admission to Western Isles Hospital. The whole process from the front door of Accident and Emergency, X-ray, surgical ward, theatre to discharge was excellent. All staff were professional, kind and caring and the food was excellent. I also witnessed the same care and kindness to others in the ward.”

“I unfortunately had a very severe toothache with swelling. This was so severe that I was unable to properly close my mouth. On calling NHS 24 I was quickly triaged and received a call back from a dental nurse. I was then called with a same day emergency appointment at NHS Western Isles dental centre. I received excellent care from dentist David and dental nurse Peigi, quickly identifying the problem and giving immediate treatment to relieve the pain. This was a superb out of hours service for which I am very thankful.”



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