Useful Services





FREE please keep. Contact the services for further help.

Agency	Description	Contact details
COST OF LIVING SUPPORT	The Cost of Living Support Scotland website offers information on the wide range of advice and financial support available to people in Scotland.	http://gov.scot/costoflivingsupport
Money Helper	The MoneyHelper website ofers a range of free, expert tools and guidance to help those struggling with bills, managing irregular earnings or worried about credit.	www.moneyhelper.org.uk
Step hange Debt Charity	StepChange Debt Charity Scotland offers free debt advice, helping people deal with debts and set up a solution.	0800 138 1111 www.stepchange.org
citizens advice scotland	The four Western Isles CABs offer free and confidential advice on many problems. They have legal, benefit, finance and housing experts.	01851 705727 (Lewis) 01859 502431 (Harris) 01870 602421 (Uist) 01871 810608 (Barra) www.wicas.uk
hebridean housing partnership	Hebridean Housing Partnership (HHP) provides support and advice to tenants that are facing hardship, along with a variety of interventions such as Warm Packs.	0300 123 0773 www.hebrideanhousing.co.uk
TIGHEAN INNSE GALL	Tighean Innse Gall assists and supports the householder to improve their housing conditions through various grants, insulation measures and energy advice.	01851 706121(Western Isles) Free phone 08008886040 www.tighean.co.uk
jobcentreplus	The Jobcentre can advise on Universal Credit and other benefits and give information on employment and training opportunities.	03000386083 Email: stornoway-jobcentre@dwp.gov.uk
COMHAIRLE NAN EILEAN SIAR	Financial Inclusion Service for those on low incomes the Financial Inclusion and Benefits office can provide support to pay rent and administer Council Tax reductions.	01851 822 642 Email: benefits@cne-siar.gov.uk
	Homelessness Service provides support, if needed, to household assessed as homeless or potentially homeless.	01851 822 821 (Lewis & Harris) 01870 602 425 (Uist & Barra) Out of Hours 01851 701 702 Email: hservice@cne-siar.gov.uk
	Scottish Welfare Fund can provide crisis grants to cover the cost of an emergency.	01851 822 642 www.cne-siar.gov.uk/benefits- and-grants/scottish-welfare-fund
	Comhairle Nan Siar Accredited Training team offers employability, accredited training and learning opportunities for all ages.	Tel. 01851 822 893 employability@cne-siar.gov.uk

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	Eilean Siar Foodbank provide food and support to families. Along with CNES they also provide "Foodbank in Filing Cabinet"	Email: eileansiarfoodbank@gmail.com Email:
	Uist & Barra foodbank	uistandbarrafoodbank@gmail.com
	Community Larder - Barra & Vatersay	Email: info@barrachildrenscentre.org.uk
NHS Eileanan Siar Western Isles	The Outer Hebrides Alcohol and Drug Partnership Recovery Support Services Directory contains details of local and national services that provide treatment, advice and information. Please contact the service directly for more detailed information and advice.	www.outerhebadp.com
	Dietetics: Self Referral to a dietitican if you have any concerns about your diet or nutrition without having to see a GP first.	01851 708279 Email: wi.dietetics@nhs.scot
QUIT YOUR WAY with our support	The Quit Your Way Hebrides service offers support and advice to people who want to stop smoking.	Email: hebridesquityourway@nhs.scot
R carers SCOTLAND	Carers Scotland helps the millions of people who care for family or friends.	01413781065 www.carersuk.org/scotland
FORUM TO PROPERTY OF THE PROPE	Western Isles Community Care Forum offers services directly to carers.	01859 502588 (Western Isles) www.wiccf.co.uk
HI-Scot A Credit Union for YOU Annadh Creideis Dhuibhse	HI-Scot Credit Union encourage people to save, and members have financial security through low cost loans.	01851 701865 Email: info@hi-scot.com www.hi-scot.com
wia <mark>mh</mark>	Western Isles Association for Mental Health offers support for people who experience mental illness.	01851 704964 (Lewis/Harris) Email: info@wiamh.org
penumbra bibliote de la propriet date	Penumbra offers flexible, person-centred, recovery-focused support for mental wellbeing.	01851 706360 (Lewis/Harris) www.penumbra.org.uk
Islanders!	A range of completely free social and group activities from Volunteering Hebrides	01851 702632 (Lewis) Email:hi-aye@islanders.org.uk
The EMBARK Community Cycling Project *Troclusive Cycling Regardless of Age or Ability*	The Embark Project offers a varied community activities programme to groups and individuals, promoting enjoyment, positive health impacts and increased social intervention.	07960 611953 Email: info@embark.org.uk

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ŽXޱXXX WALK ON —HEBRIDES—	Walk on Hebrides offers health walks for people who are inactive and would benefit most from doing more physical activity.	Email: laura.mackay15@nhs.scot
WESTERN ISLES LEARNING SHOP	The Western Isles Learning Shop offers adults training to refresh their core skills as well as learning and developing new skills.	01851 822718 (Lewis/Harris) Email: learningshop@cne-siar.gov.uk
Volunteer	Volunteering Western Isles offer a huge range of volunteering activities to get involved in, with a wide range of organisations, charities, community groups and clubs.	01851 700366 (Lewis) 01859 502636 (Harris) 01870 602604 (Uists) 01871 890775 (Barra) www.volunteercentrewi.org
Cothrom opportunities for learning	Cothrom provides learning opportunities for all ages and abilities. Cothrom offers support and guides any individual affected by an addiction through a drop-in support group.	01878 700910 (Uists/Barra) Email: enquiries@cothrom.net 01878 810779 (Barra) www.cothrom.org.uk
NHS nform	NHS Inform offers health information on illnesses, injuries and conditions, tests and treatments, healthy living topics and much more.	Tel. 0800 22 44 88 www.nhsinform.scot
mygov.scot	Social Security Scotland can advise if you are eligible for support from Social Security Scotland. For example, Scottish Child Payment, Best Start Grant & Best Start Foods can help with the costs of having a child.	0800 182 2222 (freephone) www.mygov.scot/benefits
ADVOCACY WESTERN ISLES	Advocacy Western Isles: Issue based, personcentred and client-led independent advocacy.	01851 701755 - Lewis & Harris 01878 700000 or 07584 898480 - Uist & Barra www.advocacywi.co.uk
ERN SEL	Western Isles Women's Aid offers counselling, support and accommodation for women & children affected by domestic abuse	01851 704 750 Email: office@wiwasty.org
SHED	The Shed Project offers a safe and friendly drop- in facility in Stornoway for adults with alcohol or drug addictions.	01851 704 557 www.theshedproject.org.uk
HOME ENERGY SCOTLAND	Home Energy Scotland offers free impartial energy efficiency advice to help save on bills and stay warm at home.	0808 808 2282 www.homeenergyscotland.org
SHELTER SCOTLAND	Shelter for free housing advice.	0808 800 4444 www.scotland.shelter.org.uk/

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turn 20s	Turn2Us for information and support about welfare benefits and charitable grants.	0808 802 2000 https://benefits-calculator.turn2us. org.uk/
ies o	IESO Health offers Online Cognitive Behaviour Therapy.	www.iesohealth.com
IT'S OKAY TO TALK SAMARITANS	Samaritans – offer a safe place for you to talk anytime you like, in your own way – about whatever is getting to you.	Tel. 116 123 www.samaritans.org
WESTERN ISLES EMPLOYABILITY	Comhairle Nan Siar Accredited Training team offers employability, accredited training and learning opportunities for all ages.	Tel. 01851 822 893 employability@cne-siar.gov.uk