Clinician Information

Dentists

Colm Rice BDS Queens University Belfast 1999, MSc Dental Public Health and Paediatrics University of Glasgow 2007 Matthew Alexander

BDS University of Aberdeen 2017 Julie Macdonald BDS University of Glasgow 2009 Peter Hobson BDS University of Glasgow 2008 Michalina Lisowska Lek Strom Medical University Bialystok 1991 David Reid BDS University of Dundee 2005, Dip Ortho London Dental Institute 2024 Roberta Grant BSc University of Aberdeen 2013, BDS University of Glasgow 2018, MFDS Royal College of Surgeons Edinburgh 2020

Dental Tutors Colm Rice

Elizabeth Hall

Leila Angus

Senior Dental Officer, Dental Tutor BDS. MSc Dental Therapy Tutor BSc, M.Ed **Dental Therapy Tutor** BSc,PGCert

Dental Therapists

Elizabeth Hall	
Leila Angus	
Anne Macaulay	
Hanna Kovats	

Dental Hygienists

Ewa Juszczak

BSc.M.Ed. BSc, PGCert

BSc

BSc

DipH

Childsmile Practice

'Childsmile' is a national programme to improve the oral health of children in Scotland. We encourage parents to register their children with the practice shortly after birth.

Further help and information

Western Isles Dental Centre Western Isles Hospital Macaulay Road Stornoway Isle of Lewis HS1 2TJ Tel. 01851 707500

We are listening - how did we do?

We welcome your feedback as it helps us evaluate the services we provide. If you would like to tell us about your experience:



- visit our website: www.wihb.scot.nhs. uk/feedback or share your story at: www.careopinion.org.uk or tel. 0800 1223135
 - tel. 01851 704704 (ext 2236) Monday-Friday between 10am-4pm.
- Version: Written by:

Review Date: April 2027 NHS Western Isles Dental Department.

Disclaimer

6

The content of this leaflet is intended to augment, not replace, information provided by your clinician. It is not intended nor implied to be a substitute for professional medical advice. Reading this information does not create or replace a doctor-patient relationship or consultation. If required, please contact your doctor or other health care provider to assist you to interpret any of this information, or in applying the information to your individual needs.

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Bòrd SSN nan Eilean Siar NHS Western Isles

Western Isles Dental Centre



Useful information for patients and their carers about the Western Isles Dental Centre



Introduction

This leaflet provides patients and their carers with information about the Western Isles Dental Centre.

If you require an interpretor service, whether face-to-face or by telephone, please request this when making your dental appointment.

Western Isles Dental Centre

Telephone: 01851 707500

Normal opening hours: 9.00am - 5.00pm

Disability Access

The centre is DDA compliant.

There is a lift in the centre and a wheelchair available at reception. We have one surgery which has a wheelchair platform.

Emergency Care

If you have a dental emergency please contact the Centre as early as possible.

Out with the Centre opening hours please contact NHS 24, freephone 111.

Cancellations

If you cannot attend your dental appointment please contact the centre as soon as possible.

The receptionist will arrange another suitable appointment for you.

Appointments

Routine examination appointments will usually last between 20-30 minutes.

For follow-up appointments reception staff will give you an indication of the approximate length of your appointment time.

Occasionally a clinician may run behind schedule, reception staff will keep you informed if this is the case.

Dental Charges

The centre is an NHS centre and current NHS charges apply. Current charges can be found on NHS Inform at: <u>https://bit.</u> <u>ly/3VWjkim</u>

Every patient will receive a free dental examination and charges may apply for further treatment. Please ask at reception for an estimate.

Payment should be made at each appointment. Acceptable payment methods are by credit/debit card, cash or cheque.

If you are exempt from NHS dental charges, please bring evidence of your exemption along to your appointment.



The Western Isles Dental Centre is a modern dental facility that improves the dental health of the local population and provides training for dental professionals.