

FEEDBACK

FEATURE

WELCOME!

Feedback Feature is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.

RECENT PATIENT FEEDBACK...

“I had a hip replacement , performed by Mr Zaki, and from the moment I was admitted to the hospital till the second I left, the treatment was incredible. Every nurse, Doctor, nursing assistant, just everyone was wonderful. I was treated with so much care and kindness. Mr Zaki really cared how things went, and when I felt unwell I had a team of doctors and nurses attending to me. Wouldn't hesitate to highly recommend choosing this hospital for any medical treatment.”

“I was recently admitted to the day surgery unit for a planned procedure. From the moment I arrived I felt cared for. On arrival, I was looking on the board to see where to go when a porter approached me to ask where I was going. He personally escorted me to the day surgery unit and wished me well before handing me over to the medical staff. The nurses were amazing. They were friendly, chatty and reassuring. Everything was explained, from sedation to the procedure. My consultant was great and went over everything in great detail, explaining what he was planning to do and why. The NHS staff in the Western Isles are fantastic and I felt truly professionally cared for from the moment I arrived to the moment I left. We are blessed to have such an amazing facility on the island.”



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story**



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