

FEEDBACK

FEATURE

WELCOME!

Feedback Feature is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.

RECENT PATIENT FEEDBACK...

“I was very worried about a long term injury to my wrist, which had stopped me from doing everyday tasks. I was treated at the Western Isles hospital physiotherapy department over the course of five weeks. I was treated very well and given exercises and lifestyle advice without judgement.”

“It is a really good idea to have Annual Health Checks for people who are less able to articulate their health needs. There were two minor issues - a keratosis and also foot fungus. Both of these were fully dealt with within two weeks. Thank you so much for an amazing service.”

“My mother was hospitalised at Western Isles Hospital after attending a family wedding in the Isle of Barra. She was air lifted to Stornoway from Barra and her care from start to finish was gold standard. All of the staff went above and beyond their roles and we're extremely grateful that she was in the hands of Mr Apostolopoulos and his team. We'd like to say a big thank you to everyone that was involved in my mother's care, she was shown so much kindness and compassion whilst in your care. She'd like to say another thank you to the hospital chaplain, Helen, who helped her get necessities for her journey home and arranged all her travel with assistance from start to finish which made a very difficult situation for my mother that little bit easier. Thank you so much everyone!”



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