

# FEEDBACK

# FEATURE

## WELCOME!

**Feedback Feature is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.**

### RECENT PATIENT FEEDBACK...

“I recently attended Acute Assessment department following a severe bout of bleeding diarrhoea and vomiting. I was quickly seen to, then kept in overnight for observation in the Surgical Ward. During my time in the hospital everyone – doctors, nurses, aides, cleaners, were all unfailingly kind, helpful and friendly. I know this is not what happens everywhere but I want to thank everyone involved and congratulate you and your staff for such care. The catering staff also deserve thanks. You have a fine hospital and all deserve praise.”

“I was admitted to the maternity unit at the Western Isles Hospital early July to be induced and gave birth to our beautiful baby boy 2 days later. I suffered a post partum haemorrhage after giving birth which was very scary at the time and I can't thank the team enough for making me feel safe and reassured! The care we received was second to none and team were kind, caring and compassionate! I'll be forever grateful for all the time and patience they attentively gave us and safely delivering our healthy baby boy. Ye should all be so proud of the work ye do and the impact ye leave on new mammys or any mammy as I will never forget each and every one of you!”

**NHS Western Isles**  
[www.wihb.scot.nhs.uk](http://www.wihb.scot.nhs.uk)



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story**

