

FEEDBACK

FEATURE

WELCOME!

Feedback Feature is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.

RECENT PATIENT FEEDBACK...

“I self admitted with signs of a heart attack which unfortunately turned out to be the case. From the A&E department through to the HDU ward where I spent the night, the care I received was absolutely second to none. Nurses, Doctors and all the ancillary staff are doing such a fantastic job and deserve every credit I could possibly give them. There was no point where I felt I wasn't being looked after and I was soon sent the following day to Glasgow where the care they provided was also fantastic. Never had a night in hospital up until this point but knowing now the professionalism of all the staff I would not be concerned if I ever need to do so again. Thank you one and all.”

“I have been living on the islands for nine years and have always been happy with the service that NHS Western Isles provides. Thank you for your hard work. It make a huge difference to our lives. Three children born here, a few minor emergencies and numerous routine visits - you have been friendly, efficient and professional.”

NHS Western Isles
www.wihb.scot.nhs.uk



**Share your
story**

