

FEEDBACK

FEATURE

WELCOME!

Feedback Feature is your opportunity to view recent feedback received by NHS Western Isles from patients, carers, general public and staff alike.

RECENT PATIENT FEEDBACK...

“Fell down whilst climbing sand dunes in Berneray whilst visiting your wonderful isles. The feeling of desperation was relieved by the care and attention given by a surgery at Lochmaddy, then after been sent to Uist and Benbecula Hospital, where the hospital staff were able to stabilise me and my wound. It was through all your staff that got me back up on my feet I can never offer my highest gratitude to them. I hope one day to return and thank them personally please pass my regards onto them and apologise for my absentminded actions not to get even one name.”

“I was referred to ambulatory care for iron infusions. The staff were amazing - professional, caring and made me feel very supported and looked after. There had been an issue with my bloods and they explained everything that was going on and ensured I was kept informed. I can't thank them highly enough!”

“I gave birth to my daughter on the 21st August 2025, the staff in maternity were absolutely amazing, I had such a wonderful experience! They were so helpful all round & with breastfeeding when I was struggling to get my daughter to latch, and were so helpful in helping me persevere at it. I had an overall amazing experience during my birth & after, me & my daughter were so well looked after! & a special mention to Margaret, Joan & Sarah, who really made my birth experience amazing. Thank you all so much, can't express what it meant to have such a wonderful experience!”

NHS Western Isles
www.wihb.scot.nhs.uk



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story**

