Further advice and information

NHSinform: www.nhsinform.scot

NHS Western Isles School Nurse Service
The NHS Western Isles School Nurse Service is based at the Stornoway Health Centre and Balivanich Community Clinic, and is available Monday to Friday from 9am-5pm.

Stornoway Health Centre	Balivanich Community Clinic
Springfield Road	Balivanich
Stornoway	Isle of Benbecula
Isle of Lewis, HS1 2PS	HS7 5LA
Tel. 01851 763340	Tel. 01870 602687

Web: www.wihb.scot.nhs.uk/our-services/health-visiting-service

We are listening - how did we do?

We welcome your feedback, as it helps us evaluate the services we provide. If you would like to tell us about your experience:

- speak to a member of staff
- visit our website www.wihb.scot.nhs.uk/feedback or share your story at: www.careopinion.org.uk or tel. 0800 122 31 35
- tel. 01851 481814 Monday-Friday between 9am-5.30pm.

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Disclaimer
The content of this leaflet is intended to augment, not replace, information provided by your clinician. It is not intended nor implied to be a substitute for professional medical advice. Reading this information does not create or replace a doctor-patient relationship or consultation. If required, please contact your doctor or other health care provider to assist you to interpret any of this information, or in applying the information to your individual needs.

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Bòrd SSN nan Eilean Siar
NHS Western Isles

NHS Western Isles School Nurse Service



Useful Information on your local School Nurse Service

This leaflet is aimed at providing useful information on the School Nursing Service.

Refocused School Nurse Role

NHS Western Isles uses the NHS Scotland Refocused School Nurse role as their service model.

Universal services for all children are as follows:

- Immunisations
- P1 Health Checks
- Continence Issues

School nurse services for children and young people with increased needs (10 Key priority areas):

- Emotional health and wellbeing
- Substance misuse
- Child protection
- Domestic abuse
- Looked - after children
- Homelessness
- Youth justice
- Young carers
- Transitions
- Sexual health



The key objective of the service is to deliver safe, effective, person-centred care based on the 'Getting It Right For Every Child' Framework.

Improved liaison, information sharing and targeted interventions in these areas could achieve significantly better outcomes for children and young people.

Partnership-working, particularly with parents/carers, the wider family, GPs and other health professionals, the education, criminal justice and social work sectors and third sectors organisations, will be central to the refocused role.



Who is in the team?

- School Nurses - Registered nurses with additional qualification (Master level/SCQF level 11) and NMC registration as Specialist Community Public Health Nurse.

- Community Staff Nurse - Registered nurses who work within the school nurse team.

How to contact us

- Pupils can ask a teacher, parent or carer, or can self refer.
- Parents or carers can call 01851 763340 (Lewis and Harris) or 01870 602687 (Uist and Barra)
- Professionals who want to refer a child should email a Multi-Agency Request for Help form to: wi.schoolnurses@nhs.scot

When a referral is accepted, we aim to offer an assessment of health needs within four weeks.